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Administrative and budgetary aspects of the financing of the United Nations peacekeeping operations

Performance report on the budget of the support account for peacekeeping operations for the period from 1 July 2006 to 30 June 2007

Report of the Secretary-General

Addendum

The present addendum contains information supplementing that found in section II of document A/62/766.

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Abbreviations

AMIS	African Union Mission in the Sudan
AMISOM	African Union Mission in Somalia
BINUB	United Nations Integrated Office in Burundi
ECOWAS	Economic Community of West African States
GIS	Geographic Information System
ICT	Information and communications technology
IMF	International Monetary Fund
IMIS	Integrated Management Information System
MINUGUA	United Nations Verification Mission in Guatemala
MINURSO	United Nations Mission for the Referendum in Western Sahara
MINUSTAH	United Nations Stabilization Mission in Haiti
MINUTAC	United Nations Mission in Chad and the Central African Republic
MONUA	United Nations Observer Mission in Angola
MONUC	United Nations Organization Mission in the Democratic Republic of the Congo
NATO	North Atlantic Treaty Organization
NORDCAPS	Nordic Coordinated Arrangement for Military Peace Support
ODS	Official Documents System
ONUB	United Nations Operation in Burundi
SWIFT	Society for Worldwide Interbank Financial Telecommunication
UNAMA	United Nations Assistance Mission in Afghanistan
UNAMID	African Union-United Nations Hybrid Operation in Darfur
UNAMSIL	United Nations Mission in Sierra Leone
UNDOF	United Nations Disengagement Observer Force
UNFICYP	United Nations Peacekeeping Force in Cyprus
UNHCR	Office of the United Nations High Commissioner for Refugees
UNIFIL	United Nations Interim Force in Lebanon
UNIKOM	United Nations Iraq-Kuwait Observation Mission
UNIOSIL	United Nations Integrated Office in Sierra Leone

UNLB	United Nations Logistics Base at Brindisi, Italy
UNMEE	United Nations Mission in Ethiopia and Eritrea
UNMIBH	United Nations Mission in Bosnia and Herzegovina
UNMIK	United Nations Interim Administration Mission in Kosovo
UNMIL	United Nations Mission in Liberia
UNMIN	United Nations Mission in Nepal
UNMIS	United Nations Mission in the Sudan
UNMISET	United Nations Mission of Support in East Timor
UNMIT	United Nations Integrated Mission in Timor-Leste
UNMOGIP	United Nations Military Observer Group in India and Pakistan
UNMOVIC	United Nations Monitoring, Verification and Inspection Commission (Iraq)
UNOA	United Nations Office in Angola
UNOCHI	Office of the United Nations Humanitarian Coordinator in Iraq
UNOCI	United Nations Operation in Côte d'Ivoire
UNOMIG	United Nations Observer Mission in Georgia
UNOPS	United Nations Office for Project Services
UNOSEK	United Nations Office of the Special Envoy for Kosovo
UNOTIL	United Nations Office in Timor-Leste
UNRCCA	United Nations Regional Centre for Preventive Diplomacy for Central Asia
UNSCO	United Nations Special Coordinator for the Middle East Process
UNSMA	United Nations Special Mission to Afghanistan
UNTOP	United Nations Tajikistan Office of Peacebuilding
UNTSO	United Nations Truce Supervision Organization

II. Resource performance (*continued*)

A. Department of Peacekeeping Operations

1. Results-based-budgeting framework

(a) Office of the Under-Secretary-General

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
45 briefings to the Security Council, General Assembly and legislative bodies	70	Briefings
255 meetings/briefings to Member States, regional organizations, and groups of friends/contact groups	323	Meetings and briefings
150 presentations on peacekeeping issues at conferences, seminars and other public forums	310	Represents all representation activities coordinated by the Office of the Under-Secretary-General. The actual total number of presentations includes bilateral activities carried out by the Department
7 published articles/op-eds/letters to the editor		Content provided weekly for iSeek and Department of Peacekeeping Operations Intranet
	3	Three letters published in the *Economist*, *International Herald Tribune* and *Washington Times*
	1	One op-ed published in the *International Herald Tribune*
75 interviews with and briefings to the media	83	Interviews
	16	Briefings
	7	Public conferences
	5	Documentaries
	1	Education Board
	1	Online debate
Reports, including proposals and briefings, to Member States on the implementation of Peace Operations 2010	Yes	Given that implementation of Peace Operations 2010 is one of the priorities of the Department of Peacekeeping Operations, including the provision of direction and support to the current operations and planning for new operations, and the implementation of the restructuring proposal of the Secretary-General, senior managers and staff on a continuing basis report and provide briefings

		to Member States on implementation of the 5 priority areas of Peace Operations 2010. Additionally, the Department of Peacekeeping Operations provides regular (twice a month) briefings to the United Nations Special Committee on Peacekeeping Operations (C-34) on components of the Peace Operations 2010 agenda. Briefings provided to date are on the overall status of reform, and the standing police capacity. In addition, the human resources reform proposal for field personnel is one major component of Peace Operations 2010

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Organization of the 2007 Heads of Mission Conference	No	The Heads of Mission Conference was delayed pending General Assembly decisions on the proposals for the restructuring of the Department of Peacekeeping Operations (the Conference was held in October 2007)
Organization of the 2007 Heads of Public Information Conference	Yes	Held from 10 to 12 April 2007 with chiefs of information from 18 peacekeeping and political missions. Document produced with 17 final recommendations falling into the following areas: (a) Institutionalization of public information in peacekeeping missions (b) Professionalization of public information in peacekeeping missions (c) Procedural and structural matters (d) Communication and information exchange
Issuance to all peacekeeping operations of 5 new policies from the following areas: mission integration; disarmament, demobilization and reintegration; rule of law; security sector reform; civil affairs; gender; best practices; records management; training; and HIV/AIDS	Yes	Department of Peacekeeping Operations policy directive on quick-impact projects, February 2007 Policy directive on gender equality in United Nations peacekeeping operations, November 2006 Integrated disarmament, demobilization and reintegration standards, December 2006 Department of Peacekeeping Operations information management strategy Conducting vox populi interviews in United Nations peacekeeping operations (in partnership with the Department of Public Information)

Development of priority training curricula for the following priority courses to be delivered in missions: formed police unit command processes, local police reform and restructuring, civilian personnel recruitment in missions, administration of benefits and entitlements, and mission contract oversight for communications and information technology services	**Yes**	**The Integrated Training Service and the Police Division conducted a development workshop to develop training curricula for formed police unit and local police reform training. A curriculum for civilian personnel training subjects was developed, including recruitment in missions and administration of benefits and entitlements. The content was delivered and is intended to be delivered yearly at the chief civilian personnel officers' conference. The Communications and Information Technology Service has developed a training curriculum including mission contract oversight subjects for middle-level managers. This curriculum also includes procurement and finance, and contract administration and resolution of disputes**
Conduct of 6 courses, 8 regional seminars, delivery of 20 lectures at peacekeeping courses/seminars and participation in 1 major regional peacekeeping exercise organized by a Member State	**11**	**Peacekeeping training courses conducted with 9 Member States and a total of 332 participants**
	8	**Regional and international seminars conducted with 7 Member States and a total of 182 participants**
	26	**Lectures and presentations delivered at international peacekeeping training events with 20 Member States and United Nations Missions, with 1,089 estimated participants**
	4	**Major regional peacekeeping exercises supported with 4 Member States and a total of 780 estimated participants**
	6	**Development training activities conducted for the Senior Mission Administrative Resource Training (SMART) programme, crisis management and senior mission leaders, with a total of 136 participants**
	12	**Predeployment and induction training activities for new staff members at United Nations Headquarters and United Nations field missions, with a total of 296 trainees**
	4	**Training publication activities resulting in: 1 new United Nations police handbook, 1 update of the standardized generic training module and translation into French, and acquisition of training publications for senior mission leaders' courses**
	10	**Training evaluation activities conducted in 3 United Nations missions and 7 Member States, affecting 259 peacekeepers**

	48	Substantive and technical peacekeeping training activities supported in various offices in the Department of Peacekeeping Operations and the Department of Field Support, with a total of 312 participants
Conduct of recognition visits to 20 Member States and regional organization peacekeeping courses to recognize/ monitor for standardization of content	3	Training recognition visits to United Nations peacekeeping military and police courses conducted in 3 national peacekeeping training centres
Funding of participation of 110 military, police and civilian participants from Member States, missions and United Nations Headquarters in courses whose content is officially recognized and endorsed by the Department of Peacekeeping Operations but run by Member States and regional organizations	82	Military, police and civilian participants from emerging troop- and police-contributing Member States sponsored to attend 19 recognized United Nations peacekeeping courses in 8 national peacekeeping training centres
Provision of substantive subject matter expert advice and needs assessment visits to peacekeeping missions in the areas of disarmament, demobilization and reintegration, rule of law, civil affairs, gender, best practices, training and HIV/AIDS, as requested by missions	Yes	Joint Peacekeeping Best Practices Section/United Nations Development Programme good practice study on an integrated United Nations approach to provide support to local governance in Liberia, June 2007 Corrections assistance mission to Haiti (technical advice and training support), March 2007 Justice assistance mission to MINUSTAH (mission review and planning support), April 2007 Corrections technical assessment mission to Timor-Leste, July 2006 Disarmament, demobilization and reintegration Technical assessment mission to Nepal, December 2006 Disarmament, demobilization and reintegration evaluation mission to Côte d'Ivoire, January 2007 Joint review mission to the Sudan, February 2007 Joint review mission to Haiti, February 2007 Technical assessment mission to Somalia, March 2007 90-day disarmament, demobilization and reintegration support team in the Sudan, March to May 2007 Disarmament, demobilization and reintegration evaluation mission to Liberia, April 2007

Continued development and enhancement of a Department of Peacekeeping Operations Intranet/portal structure as the primary means to centralize and deliver guidance materials to field missions	Yes	The United Nations peace operations Intranet was relaunched on 1 November 2006 and is available to all peacekeeping staff globally, as well as integrated with the Secretariat iSeek site. The Intranet database of policies, best practices and reports has been expanded to include the publication of approximately 100 best practice reports and 20 newly approved policies and procedures
Establishment of a knowledge management system for the collection and sharing of best practices related to peacekeeping, including reporting forms for field missions and Headquarters for use in identifying lessons and good practices; a process of analysing and applying the relevant lessons and good practices to current and future operations; and a system (e.g. Intranet and electronic networks) of widely sharing the reports among missions and Headquarters	Yes	Following a pilot phase in selected missions in 2005/06, the knowledge management system for the collection and sharing of peacekeeping best practices was rolled out to other peace operations. The system is based on the work of field best practices officers, the best practices toolbox, communities of practice and the Department of Peacekeeping Operations Intranet. The toolbox provides guidance and templates for the drafting of handover notes, end of assignment reports, after action reviews and surveys of practice, all knowledge-sharing reports that allow practitioners to document tested good practices in peacekeeping matters, as well as to flag and provide recommendations for areas requiring improvements. Communities of practice connect staff performing similar work in different missions and thus facilitate the lateral exchange of lessons, experience and good practices between practitioners. In parallel, an analytical process to identify trends from knowledge-sharing reports was established in the form of the review of trends. The review is presented twice a year to the expanded senior management team, with a view to contributing to the Department's policy agenda. Finally, efforts are being made to further disseminate best practices materials through the publication of a regular newsletter and advertisement of new products on the Department of Peacekeeping Operations Intranet
Promulgation of revised integrated mission planning process in all existing missions	No	Integrated mission planning process implementation activities are continuing; the following have been produced to date: (a) Draft operational guidance for the implementation of the integrated mission planning process developed by the Department of Peacekeeping Operations, and relevant departments, funds, programmes and agencies (b) Policy discussions held with the Department of Peacekeeping Operations, Department of Field Support and relevant departments, funds, programmes and agencies to identify and address key challenges and

		requirements for implementation of the integrated mission planning process at the country and Headquarters levels
Development of a strategy paper for enhanced support to African Union capacity-building	Yes	Paper entitled "Regional partnerships: support to the African Union framework for a Department of Peacekeeping Operations strategy" produced in April 2006. In the process of implementing that strategy, the Department of Peacekeeping Operations and the African Union agreed on a joint implementation plan which was subsequently accompanied by a Department of Peacekeeping Operations/African Union peace support team workplan for 2007
Draft cooperation frameworks with external partners, including international financial institutions and the European Union, to provide direct support to peacekeeping operations	Yes	Fully completed. Both internal guidelines and joint frameworks with partners were agreed and direct support was provided to peacekeeping operations Draft guidelines on joint operational initiatives with the World Bank, June 2007 Concept paper agreement for joint initiative with the World Bank in a post-conflict context Two exchange briefings with the World Bank on security sector reform and related topics Templates for joint coordination to facilitate future European Union/United Nations joint planning (terms of reference for working-level European Union/United Nations coordination group on joint planning; roadmap of respective decision-making processes; checklist of issues to be included in exchange of letters between United Nations/European Union for requests and Security Council resolution authorizing European Union operations)

(b) Office of Operations

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
50 multidimensional, substantive reports of the Secretary-General to the Security Council	54	Includes the monthly reporting requirements for Darfur, and the unplanned reports requested by the Security Council
Letters from the Secretary-General to the President of the Security Council	69	Letters from the Secretary-General to the President of the Security Council

555 substantive notes for the Secretary-General and for other senior official presentations to the Security Council	200	Briefing notes to the Secretary-General on unfolding developments in a particular mission; recommendations on follow-up action that needs to be taken with regard to Member States; phone calls to presidents, foreign Ministers
25 troop-contributor consultations	28	Troop-contributor consultations chaired by the Department of Peacekeeping Operations
22 oral briefings to the Security Council on peacekeeping issues	41	Oral briefings as requested and mandated by the Security Council
51 Security Council briefing notes on peacekeeping operations	51	Weekly briefing notes to the Security Council with regard to actual requirements
Provision of background information and advice to the General Assembly and its various bodies on peacekeeping issues	Yes	Response to recommendations of, and contribution to briefing and reports for, the Special Committee on Peacekeeping Operations, Fifth Committee of the General Assembly, Advisory Committee on Administrative and Budgetary Questions, as well as the Office of Internal Oversight Services, Joint Inspection Unit and Board of Auditors
Provision of advice to permanent missions to the United Nations, United Nations agencies, the Bretton Woods institutions, international and regional governance and security organizations and non-governmental organizations on peacekeeping issues	Yes	Advice on current and potential peacekeeping operations, mandate implementation, integration and operational needs provided to permanent missions of Member States to the United Nations, Office for the Coordination of Humanitarian Affairs, UNDP, UNHCR, UNOPS, UNICEF, WFP, World Bank, IMF, African Union, ECOWAS, European Union, NATO, OSCE, non-governmental organizations and the media

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Integrated concepts of operations for potentially new or mandated adjustments to peacekeeping operations	2	Integrated planning for operations in Darfur and the Central African Republic and Chad
Integrated and/or issue-specific assessments for potential or adjustments to peacekeeping operations	35	Integrated and/or issue-specific assessments, including planning for potential peacekeeping operations. 35 assessments were conducted for rapid redeployment

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Guidance and/or support to 15 operations on strategic, policy, political and operational matters	Yes	Guidance provided to 15 peacekeeping missions and 3 special political missions, including 2,179 official substantive communications providing policy, political, operational and crisis management advice, and operational and procedural guidelines for the conduct of official functions and mission operations
Coordination of 15 integrated task forces and working groups with internal and external partners for complex, multidimensional peacekeeping operations	13	For UNMIL, MONUC, UNOCI (integrated weekly working groups); BINUB, UNIOSIL (integrated Office working group); UNMEE and UNMIS working group, Darfur planning team and integrated implementation team; UNIFIL interdepartmental task force working group; UNMIT interdepartmental task force; MINUSTAH integrated department task force planning group
Early warning system and information exchange and coordination mechanisms established between the African Union and the United Nations	20	Participation in meetings with the African Union Conflict Management Division and governmental experts on African borders with regard to African Union staffing and equipment needs in the areas of continental early warning; coordination with the African Union Conflict Management Division on all relevant issues impacting the process of an early warning system
Regular guidance and assistance to the African Union on cross-cutting doctrinal and training issues	50	Participation in regular meetings with the African Union Peace Support Operations Division; facilitation, coordination, supervision and delivery of support to the peace and security architecture; preparation and mentoring of the African Union Senior Leaders Course in Nairobi; coordination with the European Union and other partners in response to the African Union request for planners for AMISOM; operational guidance for AMISOM planners; participation in the International Contact Group/Technical Committee on Ceasefire and peacebuilding strategy for Somalia
Mobilization and coordination of support by the United Nations and other partners for African capacities development	25	Participation in and presentations at major workshops and training events aimed at supporting the development of the African Standby Force; chairing the sub-cluster of the peace and security architecture of the African Union; participation in the Group of Eight African clearing house meetings (Berlin and Addis Ababa) on support to the enhancement of the African Union capacity; participation in planning, management and logistical support activities to strengthen the African Union short-term operational requirements (AMISOM) and long-term African Union peacekeeping capacity (African Standby Force)

Institutional cooperation and/or operational support agreements concluded with regional organizations for joint crisis prevention and response	Yes	Joint statement on the United Nations-European Union cooperation in crisis management, dated 7 June 2007 Joint communiqué agreed by the United Nations Security Council and the African Union Peace and Security Council, issued on 16 June 2007 in Addis Ababa, reiterating their commitment to further enhance cooperation
Conduct of Situation Centre operations 24 hours a day, 7 days a week	Yes	
Situation Centre daily summary and special reports on operational and crisis situations	533	291 daily and weekly routine reports; 164 crisis-oriented reports and 78 special reports

(c) Office of Mission Support

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Logistics Support Division		
10 logistical and technical support briefings for permanent missions of troop- and police-contributing countries	12	Briefings on contingent-owned equipment provided to representatives of permanent missions of Brazil, El Salvador, Portugal, Malaysia, Romania, the Czech Republic, the Netherlands, Denmark and NORDCAPS; three presentations regarding UNMEE to troop-contributing countries and police-contributing countries on 14 July 2006, 23 April 2007 and 16 June 2007, respectively
Preparation and distribution to peacekeeping missions of 5 guidelines on contingent-owned equipment matters	Yes	Draft of guidelines for field verification and control of contingent-owned equipment circulated to field missions; advice on issues concerning self-sustainment and United Nations-provided supplies
Preparation and presentation of up-to-date geographic/cartographic information for Security Council briefings and its consultation	Yes	Maps and other GIS information provided at 161 consultation meetings and briefings of the Security Council pertaining to different Department of Peacekeeping Operations field operations as well as those of the Department of Political Affairs, Office for the Coordination of Humanitarian Affairs and UNHCR

Revision and distribution of the Department of Peacekeeping Operations medical support manual to troop-contributing countries/police-contributing countries	No	The manual, in draft form, submitted to the Medical Service Division of the Office of Human Resources Management for final review. It will be distributed to all field missions and other stakeholders in the Department involved in the planning of medical support for comments by 30 October 2008. A final copy of the manual will be submitted for approval by February 2009
Conduct of one regional training course on medical support for United Nations peacekeeping operations	No	The course has been deferred due to reprioritization of the Office of Mission Support activities resulting from the surge in peacekeeping activities (UNIFIL and Darfur)
3 presentations at medical meetings of international/regional organizations	4	NATO senior medical staff course, in Germany on 25 October 2006
		United States senior medical leaders' seminar, in Virginia, United States of America, on 7 December 2006
		26th Plenary session of the Committee of the Surgeons-General of NATO, Virginia, United States of America, from 1 to 3 November 2006
		Asia-Pacific military medicine conference and major incident medical management support course, from 16 to 26 April 2007
Administrative Support Division		
Development, in consultation with the Office of Human Resources Management, of the conditions of service in the field, and finalization of a report of the Secretary-General on the subject	Yes	Subsequent to the issuance of the Secretary-General's report on investing in people (A/61/255) dated 9 August 2006, which proposed the harmonization of conditions of service in the field, the General Assembly, in its resolution 61/244 on human resources management, requested the Secretary-General to provide an additional report on the issue. The question of harmonization of conditions of service was considered by the International Civil Service Commission in its report issued on 1 January 2006 (A/61/30/Add.1), in which the Commission supported the Secretary-General's proposals to harmonize conditions of service in the field. A further report of the Secretary-General on harmonization of conditions of service (A/61/861) was issued on 20 April 2007, to be considered by the General Assembly at its sixty-first session
Processing of contingent-owned equipment and death and disability claims (from receipt of mission-certified claims to their approval by the Department of Peacekeeping Operations) for 15	1375	Contingent-owned equipment claims processed
	83	Death and disability claims processed
	17	Peacekeeping operations

peacekeeping operations (including UNTSO, UNMOGIP, funded from the regular budget)		
Revision of the contingent-owned equipment manual for Member States	Yes	
19 contingent-owned equipment briefings to permanent missions/delegations from Member States	30	Briefings for a total of 174 participants
10 predeployment briefings on contingent-owned equipment and memorandums of understanding for troop-contributing countries in support of existing operations	12	Predeployment briefings
4 presentations to Member States/troop-contributing countries on financial and budgetary matters	3	Presentations to the African Union, the European Union and the Group of 77
Study on automation of contingent-owned equipment processes in field missions and Headquarters	No	The study will be included in the wider study related to the implementation of the United Nations Secretariat enterprise resource planning project

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Logistics Support Division		
Development of logistics plans for a Darfur mission	Yes	Logistics plans were developed for the deployment of the light and heavy support packages, within the concept of operations supporting the military and police operation plans and an overall mission support plan
Provision of technical guidance to UNMIS and planning of satellite capacity for a Darfur mission	Yes	Technical guidance provided to UNMIS and the UNMIS office was operational in Darfur
Modification of strategic deployment stocks configuration based on requirements and technological changes	Yes	The strategic deployment stocks composition for 2007 was reviewed and modified, based on operational requirements including technological changes. The review was conducted by United Nations Headquarters in close collaboration with UNLB
Planning of operational medical services within 30 days of establishing a Darfur mission	Yes	Comprehensive medical support plan covering the light support package, the heavy support package and UNAMID deployment was developed, verified and approved in April 2007

		The medical arrangements for the light and heavy support packages were supported through UNMIS medical assets already in the area of operations
		Drugs and pharmaceuticals in support of the AMIS level 2 hospital procured and delivered
		Statement of support submitted for multilogistical contract for other medical services such as aeromedical evacuation, medical waste disposal, laundry and catering services
		In addition, provision of guidance during the start-up phase at 7 field missions on the implementation of financial rules, policies and procedures, and results-based budgeting (UNRCCA, UNMIT, light support package/heavy support package, BINUB, UNIFIL expansion, MINUTAC and UNMIN)
		Deployment of field finance information technology systems to UNMIN, BINUB and UNMIT
		Start-up results-based budgeting workshop conducted in UNMIT during the reporting period

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Logistics Support Division		
Preparation of draft common services agreements with United Nations agencies, funds and programmes as part of the planning for a Darfur mission	Yes	The Darfur planning team of the Department of Peacekeeping Operations included agency staff members in the decision and planning process. The United Nations agencies, funds and programmes were fully briefed on the Department's military and police plans and participated in the development of support plans
Guidance in planning of logistics support requirements for 15 peacekeeping missions, 16 special political missions, and UNLB	Yes	Planning guidance provided to 18 missions (11 peacekeeping missions and 7 special political missions) including 3 drawdown plans for UNMEE, ONUB and UNMIL, 6 potential liquidation or liquidation plans for ONUB, UNTOP, UNMOVIC, UNMIN, UNMIK and UNOSEK, 2 expansion plans for UNOCI and UNMIT, 6 mission support plans for BINUB, UNIOSIL, UNMIT, UNOCI, UNMIN and UNIFIL, 2 common service agreements for UNAMA and BINUB, 1 force reconfiguration post-elections plan for MINUSTAH, 1 relocation plan for UNMOGIP, 1 election support plan for MONUC and 1 evacuation plan for UNMEE

Visits to 13 peacekeeping missions and UNLB to review the factors affecting aviation safety and identify remedial action	14	Aviation safety assessment visits conducted in field missions, during which remedial actions to enhance aviation safety and accident prevention were identified and recommendations made and followed up on MINUSTAH (July 2006), UNOCI/UNIOSIL/ UNMIL (September 2006), UNMIS (November 2006), UNIFIL/MONUC (December 2006), UNMIK/UNOMIG/MINUSTAH (February 2007), UNOCI/UNIOSIL/UNMIL (March 2007) and UNAMA (April 2007)
Updating and revision of the Department of Peacekeeping Operations Aviation Safety Manual	No	The Aviation Safety Manual was in the process of being updated and reviewed during the reporting period. Expected completion date: June 2008
Guidance on and approval of all field missions' annual acquisition/contracting plan for 2006/07	Yes	Coordination of field mission acquisition/ contracting plans performed with quarterly reviews • 4th quarter Mission acquisition plan completed • 2nd quarter Department of Political Affairs acquisition plan completed
Development of contract performance/quality assurance procedures with particular focus on fuel and rations management in the field missions	Yes	Performance levels for fuel and rations contracts were developed. Quality control and quality assurance requirements systematically included in all new major rations and fuel contracts
Mission environmental assessment visits and reports for 3 missions	2	Environmental assessments carried out in UNMIS and MINUSTAH. A third review was suspended owing to reprioritization of activities because of the surge in peacekeeping activities
Promulgation of the Department of Peacekeeping Operations Environmental Policy and Guidelines and distribution to all missions	No	Environmental policy and guidelines approved in February 2007 by the Department of Peacekeeping Operations senior management team and were pending final review by the Office of Legal Affairs. The Office of Legal Affairs review expected to be completed by July 2008. Drafts were forwarded to field missions for their review and consideration prior to formal implementation. Guidance was provided to field missions in the interim in consultation with the Office of Legal Affairs, as required
Development and installation of mission electronic fuel accounting system in 7 mission locations	5	Mission electronic fuel accounting system implemented in 5 missions (ONUB, MONUC, UNMIS, UNIFIL and UNMIL) where operational and financial risks to the Organization were assessed as greatest. Approval by the Project Review Committee on 6 July 2007 has been received to develop a new software system which will include mission electronic fuel accounting system functionality

Preparation of the statement of work, and conduct of technical evaluation of a commercial off-the-shelf system for food management and installation in 10 mission locations	No	Technical evaluation of proposals submitted by vendors were completed in June 2007. Demonstration and technical evaluation of software from two vendors are scheduled from 11 to 19 March 2008. Implementation in the 2008/09 financial period in 10 missions with rations contracts is planned
Conduct of aviation operations assessment visits to 13 peacekeeping operations and quality assurance and technical compliance review visits to 5 peacekeeping operations	4	Reviews of MONUC, UNMIS, UNMIL and UNOCI were performed to determine whether aviation assets met the operational requirements of the missions, and whether air carrier performance standards were in compliance with provisions of the contracts and International Civil Aviation Organization/ International Air Transportation Association and Department of Peacekeeping Operations standards. The review confirmed that air assets held met the operating requirements of the missions under review and air carriers operated in accordance with International Civil Aviation standards and the provisions of the commercial contracts
Provision of guidance on implementation of newly approved food rations scale that incorporates national requirements and establishes nutritional benchmarks	Yes	New United Nations rations scale was rolled out with the replacement contracts in seven missions. Two global ration contractor performance meetings took place in Entebbe, Uganda, in April 2007 and Liberia in June 2007. Headquarters representatives visited UNMIT in May 2007 to support the implementation of the new rations contracts
Preparation of statement of work, conduct of technical evaluation for establishment of 18 systems contracts (supply 10, engineering 8)	15	Developed technical specifications, estimated overall requirements and established new supply system contracts
	9	Engineering system contracts established
Development and distribution of 5 guidelines on the management of United Nations property and equipment to field missions	14	Guidelines for the field missions on management of United Nations-owned equipment
Conduct of 2 mission reviews of contingent-owned equipment in peacekeeping missions	7	Reviews of contingent-owned equipment and self-sustainment performance in UNOCI, UNMIL, ONUB, MONUC, UNIFIL, UNMEE and UNMIS
Provision of guidance to field missions in implementation of environmental engineering guidelines	No	As at 30 June 2007, formal guidance was not issued as environmental policy and guidelines approved by the Department of Peacekeeping Operations senior management team were being coordinated/reviewed jointly with the Office of Legal Affairs prior to formal issuance. Advice on specific environmental issues raised by missions has been provided as necessary

Finalization and distribution of accommodation guidelines for all peacekeeping missions	No	Accommodation Guidelines for mission personnel have been issued. Accommodation Guidelines for senior mission personnel were suspended owing to the reprioritizing of support activities because of the surge in peacekeeping activities. There are no plans to revisit this matter in the immediate future
Establishment of an online GIS for satellite imagery in MONUC and UNMIS	Yes	An interactive Intranet-based GIS service for digital maps and satellite imagery was established in MONUC and UNMIS
Establishment of regional medical support arrangements for East and West Africa	No	Assessment visit to Milpark Hospital in Johannesburg, for West African missions has been undertaken, with a memorandum of understanding under negotiation as at 30 June 2007. Memorandum of understanding negotiation still in progress. No target date identified As at 30 June 2007, UNMIS was finalizing the memorandum of understanding with 3 hospitals in Cairo, Egypt. The memorandum of understanding has been converted into a letter of assist between the United Nations and Egypt considering that the 3 hospitals involved belong to the Egyptian military. The letter of assist is to be concluded in May 2008
Establishment of Department of Peacekeeping Operations strategic stockpile for influenza pandemic contingency	Yes	100 per cent stockpile level for the personal protective equipment and antiviral capsules achieved. Stockpile held in two locations 50 per cent of stockpile established in missions in high-risk areas, 25 per cent in missions in moderate-risk regions and 100 per cent in small missions, for a total of 31 missions including special political missions Balance of antiviral capsules stockpile held in the UNICEF warehouse in Copenhagen, and balance of personal protection equipment held in the vendor's warehouse in Germany
Review and approval of the vehicle acquisition plans to achieve established personnel-to-vehicle ratios in the missions	Yes	All peacekeeping and special political missions that proposed vehicle acquisitions during the reporting period were reviewed
Provision of guidance to field missions in implementation of road safety guidelines	No	The project remained in development phase throughout the period owing to the delayed recruitment of a transport safety officer. Substantial progress was made in the development of policies and guidelines, reporting mechanisms and analysis of available data. The Surface Transport Section manual was revised to reflect best practices and was promulgated in September 2007

Preparation of policies and provide guidance on disaster recovery system for field missions, including coordination of server and network infrastructure requirements, and configuration and establishment of documentation for implemented systems	Yes	A guidance document on disaster recovery and business continuity management (DRBC) plan was sent to all field missions in November 2006 and missions were advised to develop mission-specific plans. All mission e-mail accounts and operational data stored on network devices have been replicated in UNLB and plans were being developed for reconstruction of data as and when required. These plans are expected to be finalized during the fourth quarter of 2008. Disaster recovery and business continuity teams have so far visited UNOCI, UNMIL, MONUC, UNMIS, UNIOSIL, UNMIN, UNIFIL, UNAMI and UNLB to review their network and data centre set up, disaster recovery and business continuity status, address concerns of key staff and provide guidance on enhancements
Preparation of statement of work, technical evaluation, monitoring and administration of contracts for information communication technology services and equipment	46	Communication and information technology systems contracts maintained
Provision of audio and videoconferencing services to field missions and other United Nations entities, including technical support, development of standards for all systems and day-to-day operational support	Yes	1,960 videoconferences organized
Development of an overall information communication technology security and contingency policy for field missions	Yes	Draft information and communication technology security policy framework communicated to all field missions in April 2007. Approval by the Office of Mission Support senior management expected by end of April 2008
Administrative Support Division		
Provision of direct personnel administrative support (including administration of salaries, allowances, benefits and contracts) to approximately 6,000 international staff in the field in all peacekeeping operations, 16 special political missions/offices and UNLB	Yes	Administration of salaries, allowances, benefits and contracts of 6,020 field staff as of 30 June 2007
	18	Peacekeeping Missions and UNLB
	15	Special political missions and offices
		In addition, support provided to the United Nations planning team for Somalia
	32,488	Personnel actions processed in IMIS during the reporting period
Provision of, through civilian personnel sections in the field, human rights oversight, policy guidance and support to	Yes	Provided human rights oversight, policy guidance and support to 13,362 national staff, 531 National Professional Officers and 2,110 United Nations

approximately 10,000 national staff, 250 National Professional Officers and 1,800 United Nations Volunteers serving in 31 field missions		Volunteers serving in 35 field missions (as at 30 June 2007)
Maintenance of rosters in occupational groups relevant to peacekeeping operations	Yes	Roster established for 22 occupational groups with 505 levels/functions 480 vacancy announcements posted, of which 273 generic and 207 specific for hard-to-fill positions Outreach activities included advertisements on specialty websites (for example, Reliefweb), periodicals (for example, *The Economist*, *Jeune Afrique* and *Al-Hayyat*), specific outreach activities to target Master of Business Administration programmes and alumni, contacts with Member States and United Nations agencies, funds and programmes
	260,041	Applications reviewed
Online career support to staff members in the field, as required	Yes	Online career support for all field staff, including the redesigned career development website developed and published in iSeek. The website periodically updated to increase capacity and awareness in the field and provide information to staff members interested in improving their skills in a broad range of career paths
Delivery of career support training and consultation to 600 staff members in 8 field missions (MONUC, MINURSO, ONUB, MINUSTAH, UNIFIL, UNDOF, UNTSO, UNAMI)	Yes	Career support for a total of 675 staff members through mission visits conducted for 375 staff (UNMIK: 300 staff; MINURSO: 55 staff; UNLB: 20 staff), as well as distant coaching sessions and individual advice (via e-mail and phone) to 300 field staff
Development of two distance learning modules (personal history profile preparation; résumé writing)	Yes	The development and testing of the personnel history profile preparation and résumé writing completed, with the learning modules delivered to missions. Career development focal points and training officers in all missions trained to deliver the modules to the staff
Completion of the career development strategy for field staff, including the development of mechanisms for the selection of staff to serve in senior leadership positions in peace operations	Yes	The career development strategy for the field staff developed A succession planning capacity, one Professional (P-3) and one General Service staff, to support the Succession Planning Panel in clearing candidates and providing timely shortlists to the missions to fill senior positions

Development and launch of the skills inventory for human resource officers and Field Service officers	Yes	The development and testing phases of the personnel skills inventory completed. The skills inventory will be incorporated in the new talent management system and subsumed under the new recruitment system, led by the Office of Human Resources Management, that is planned to replace Galaxy
Organization of a chief civilian personnel officer conference	Yes	Held from 13 to 25 May 2007 in Glen Cove, New York, with participation of 26 chief civilian personnel officers of peacekeeping operations and administrative officers from special political missions
Re-profiling Chief of Staff, chief civilian personnel officer, chief finance officer, chief budget officer and chief procurement officer positions	No	Based on a review of the recommendations following a survey carried out in 2005, a new re-profiling survey is required and will be conducted in line with the overall proposal for the establishment of a cadre of 2,500 peacekeepers, contingent upon approval by the General Assembly of the proposal contained in the report of the Secretary-General on investing in people, dated 22 August 2006 (A/61/255/Add.1)
Development of a comprehensive policy and system for the selection of staff for service in field missions in conjunction with the Office of Human Resources Management and promulgation of the approved policy to all field missions	No	Terms of reference and rules of procedure developed in consultation with the Office of Human Resources Management and staff representatives, for the introduction of a central review body to oversee the selection system for staff in United Nations peace operations
Implementation of, on a pilot basis, further delegation of authority concerning initial travel of staff to UNTSO, UNFICYP, MONUC, UNMEE and UNMIS	Yes	Authority concerning initial travel has been delegated to UNMIS, in conjunction with the delegation of recruitment authority up to and including the D-1 level. The authority to determine lump-sum travel requests was also delegated to the missions Delegation of authority to other missions was under review (as of 30 June 2007)
Deployment of mission assist (tiger) teams to 10 missions to address the recruitment, administrative and technical human resources management needs of a mission at a particularly critical time	Yes	Several tiger teams were deployed to UNIFIL (3), UNMIS (1), and UNMIT (1)
Financial management of 9 liquidating missions (MINUGUA, MONUA, UNIKOM, UNMIBH, UNMISET, UNOA, UNOCHI, UNSMA, UNAMSIL), including issuance of monthly financial statements, reconciling outstanding balances in financial statements and follow-up with decisions recommended by Headquarters Property Survey Board	9	Closed missions managed

Provision of guidance to 31 field missions on the implementation of financial rules, policies and procedures, including results-based budgeting	37	Field missions, including peacekeeping and special political missions, UNLB and field offices
Organization of a chief financial officer and finance officer conference	Yes	Joint Department of Management/Department of Peacekeeping Operations conference held in New York from 3 to 7 December 2006 attended by 20 chief financial officers of peacekeeping and special political missions as well as 11 chief financial officers from offices away from Headquarters
Organization of a contingent-owned equipment workshop for mission contingent-owned equipment inspectors	Yes	Held in Brindisi, Italy, in March 2007. As a result of the workshop, specifications were generated for 12 training modules for the management of contingent-owned equipment to be developed in the future. A minimum of 2 draft training modules to be completed by 30 June 2008. All training modules to be completed by 30 June 2009, subject to approval of general temporary assistance requested for the fiscal period
Provision of information technology support, including help desk, technical maintenance and functional guidance, to 15 peacekeeping operations, 11 special political missions and UNLB on field financial systems, including training of 40 mission finance staff on required upgrade to field finance systems	26	Field missions (16 peacekeeping missions including UNLB, and 10 special political missions). The training of 64 mission finance staff on required upgrade to field finance system was completed in September 2007
Training of 45 civilian substantive, military, police and support personnel in field missions in results-based budgeting	66	Personnel, 1 workshop held in MONUC (31 participants) and 1 special political mission workshop (35 mission and Department of Political Affairs participants) held during the reporting period
Development of a standardized cost centre budgeting model	Yes	Contingent-owned equipment budget module produced In addition, a budget workshop was held in Cairo in July 2006 for peacekeeping and special political missions with 53 participants
Conduct and Discipline Unit		
Ongoing guidance and oversight to an estimated 13 field missions conduct and discipline teams, in terms of training, prevention, monitoring and disciplinary action	Yes	Standard operating procedures for public information activities on the presentation of sexual exploitation and abuse were issued on 3 April 2006. The Department of Peacekeeping Operations standard operating procedures for Headquarters follow-up of misconduct cases are being developed and are expected to be completed during fiscal period 2008/09 in cooperation with the Office of Internal Oversight Services. Development of a memorandum

		of understanding and two reports by the Group of Legal Experts that were considered by the C-34 and the Sixth Committee in the spring of 2007, leading to the revised draft model memorandum of understanding (A/61/19 (Part III)) adopted by the General Assembly in its resolution 61/291 of 24 July 2007
Visits to 10 field missions and UNLB to conduct workshops for senior management and provide policy direction and technical advice	7	Visits and workshops: training workshop in Accra in August 2006 and at UNLB in January/February 2007; visits to provide technical advice to UNMIL and MONUC in January 2007, MINUSTAH in February 2007, Nairobi in January 2007 (jointly with the Office of Internal Oversight Services) in preparation for developing an anti-prostitution campaign, and UNOCI in June 2007. Fewer than expected visits were conducted primarily owing to development of guidelines, establishment of the Conduct and Discipline Unit and the processing of cases received at Headquarters
20 briefings to stakeholders such as Member States and the Department of Peacekeeping Operations senior leadership on recommendations in A/59/19/Rev.1	Yes	Briefings held in connection with the development of a Victim assistance policy and revisions to the model memorandum of understanding with troop-contributing countries, as well as bilateral partners with regard to extrabudgetary assistance. In addition, the Department of Peacekeeping Operations initiated and co-led with the Office for the Coordination of Humanitarian Affairs, UNDP and UNICEF a high-level conference, in December 2006, with senior leaders
Promulgation, implementation and monitoring of standard operating procedure on handling misconduct and of mission directives on sexual exploitation and abuse in all peacekeeping missions, including through training workshops	Yes	Directives on disciplinary matters involving civilian police officers and military observers and the directive on sexual harassment in United Nations peacekeeping and other field missions were issued in October 2006. Directives for disciplinary matters involving military members of national contingents were issued in May 2007 Advice and monitoring of the implementation of directives provided through close contact with missions. Training workshops conducted in August 2006 in Accra and in January 2007 in Brindisi. Three standard training modules for the prevention of sexual exploitation and abuse were developed for all levels and categories of staff. In conjunction with other agencies, the Department of Peacekeeping Operations in cooperation with the Office for the Coordination of Humanitarian Affairs, UNDP and UNICEF developed a video *To serve with pride: zero tolerance for sexual exploitation and abuse*, launched in December 2006

Review of the Department of Peacekeeping Operations/Office of Internal Oversight Services cooperation paper, and the Department of Peacekeeping Operations disciplinary procedures for United Nations police, military observers and military contingents in order to ensure consistency with other United Nations rules and standards and implementation in all field missions	No	As of 30 June 2007, the cooperation paper between the Office of Internal Oversight Services and the Department of Peacekeeping Operations and in field missions was under review by the Office of Internal Oversight Services. A standard operating procedure for Headquarters misconduct procedures and for field misconduct is expected to be completed during the 2008/09 period. The standard operating procedure will provide comprehensive guidance on the follow-up process for disciplinary matters in order to create efficient and accountable procedures for the handling of all misconduct allegations in peace operations administered by the Department of Peacekeeping Operations/Department of Field Support. The standard operating procedure will provide instructions for follow-up action to be taken by Headquarters with respect to disciplinary cases and will take into consideration the latest developments, for instance, with regard to the revised model memorandum of understanding with troop-contributing countries
Review, action and follow-up on the approximately 300 category I allegations currently being investigated by the Office of Internal Oversight Services, and approximately 150 category II misconduct investigated in all missions	No	Investigations completed in 117 allegations of category I misconduct and 178 allegations of category II misconduct
Launch of the comprehensive Department of Peacekeeping Operations Conduct and Discipline Unit database which will ensure proper tracking and monitoring of all misconduct cases until finalization, and screening out all candidates who were involved in serious misconduct	No	The development of a comprehensive misconduct tracking system was finalized in September 2007. The system has recording, tracking and reporting features, which can be accessed by Conduct and Discipline Unit personnel on a need-to-know basis. A workshop to pilot test the new project by 3 missions (MONUC, UNMIL and UNIFIL) took place in December 2007. Following the final review and possible revisions at the end of the pilot-testing period in March 2008, the Conduct and Discipline Unit will conduct a joint training with the Integrated Training Service for all mission focal points with a view to adopting the system by July 2008

(d) Military Division

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of advice to Member States, regional/international organizations, United Nations entities and other peacekeeping partners on military aspects of peace negotiations, agreements and peacekeeping operations, including strategic and operational planning, and on the implementation of military aspects of peacekeeping operations	Yes	Through daily interchange with military advisers (or officials in charge of peacekeeping affairs) of the permanent missions, and weekly coordination of visits to the field missions by military delegations
	23	Thematic briefings to military advisers, police advisers and military delegations
41 private (Security Council requested) and informal meetings with troop-contributing countries to discuss new/anticipated developments and changes of mandate in peacekeeping missions	39	Meetings
Military concepts of operations for all potential and adjusting peacekeeping operations	Yes	Military concept of operations adjusted for UNIFIL/UNTSO, UNMOGIP, UNAMA, MINUSTAH, UNMIS/Darfur, UNFICYP, UNMIN, future operation in the Central African Republic and Chad, UNMIT
20 coordination meetings to increase the standardized interfaces in use with peacekeeping partners	20	Coordination meetings with the Standby High Readiness Brigade for United Nations Operations, Inter-Agency Standing Committee, Office for the Coordination of Humanitarian Affairs, interdepartmental task force and working groups, United Nations-African Union working group, the United Nations-European Union mechanism, and military and police advisers of the Permanent Missions of Member States to the United Nations
Participation in 15 seminars on utilization of military capacity in peacekeeping operations with regional organizations, policy centres and think tanks	8	Participation in seminars organized by partner organizations: Peacekeeping doctrine seminar, Carlisle, January 2007 United Nations-European Union seminar, Berlin, March 2007 International Peace Academy seminar at New York, April 2007

		Sexual exploitation and abuse seminar, New York, December 2006 Human rights seminar, New York, December 2006 Islamabad seminar, March 2007 NATO flag officers conference, Turkey, July 2006 United Nations-European Union seminar, Berlin, November 2006
Participation in 10 seminars and provision of briefings to Member States and peacekeeping partners on the concept of enhanced rapidly deployable capacities and enhancement of African peacekeeping capacity	10	Including 2 briefings to members of the Special Committee on Peacekeeping Operations, 1 African Union-Department of Peacekeeping Operations workshop, 7 meetings with and briefings to Member States on enhanced rapidly deployable capacities
Revision of policy directive on use of force in peacekeeping operations	No	As at 30 June 2007, revision of policy directive on use of force in peacekeeping operations was ongoing (Expected to be completed in the 2007/08 period)

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Updated databases on the United Nations standby arrangements system, the on-call and senior appointments pool	Yes	Database was updated on daily basis
50 briefings of potential and current troop-contributing countries on the standby arrangements system, commitment at the rapid deployment level, the on-call list and the senior appointment pool	140	Briefings. Higher output attributed to the launching by the Standby Arrangement Team of the information dissemination campaign oriented to integrating information on force generation, the United Nations standby arrangements system and supply in peacekeeping operations
A generic standard operating procedure for all United Nations military components in peacekeeping missions as a second phase to the standard operating procedure for United Nations force headquarters	No	Preparation of a generic standard operating procedure will be included in the major doctrine documents in preparation by the Department of Peacekeeping Operations. It was completed and included in a document entitled "United Nations Peacekeeping Operations: Principles and Guidelines", finalized on 18 January 2008

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Strategic guidance to senior military mission leaders, including organization of working visits to United Nations Headquarters when needed	Yes	Annual heads of military components conference held from 4 to 7 December 2006 and force commanders meetings with United Nations officials organized as needed during their visit to Headquarters. A military adviser's/deputy military adviser's working visit to missions (Military Adviser's Office: UNTSO/UNDOF/UNIFIL in September 2006, MONUC in December 2006, UNMEE in March 2007; Deputy MILAD: UNOCI/UNMIL in October 2006, MONUC in January/February 2007, UNMOGIP/UNMIN in April/May 2007) and 3 mission's working visits to Headquarters were organized (UNMIS, UNOCI, MONUC)
Daily monitoring of and support to all military units	Yes	Daily monitoring and support activities provided through regular video-teleconferencing and report analysis. Contacts maintained as required to assess specific situations
Deployment of military forces, observers and Headquarters staff, with emphasis on achieving gender balance	Yes	Overall percentage of female contribution is 3.4 per cent among military observers, 2.5 per cent among staff officers and 1.8 per cent among contingent personnel. UNMIN achieved 8.5 per cent female ratio among military observers Force commanders' directives, troop-contributing countries guidelines, and United Nations Military Observers guidelines incorporate policy to advance gender equality. Two workshops (Policy dialogue to review strategies for enhancing gender balance among uniformed personnel in peacekeeping missions, held at Headquarters on 28 and 29 March 2006, and Strategy workshop with women's constituencies from troop- and police-contributing countries to United Nations Peacekeeping, held in Pretoria, from 7 to 9 March 2007) held with troop-contributing countries and police-contributing countries to promote the increase in gender balance in peacekeeping missions
Management and administration of all individual and contingent deployments, rotations and repatriations	Yes	2,623 individual deployments, contingent rotations and repatriations managed
Inspections and training needs assessments of 5 existing and emerging troop-contributing countries	4	Assessment visit to Yemen (July 2006), El Salvador (February 2007), Pakistan (UNMIL-specific) (July 2006)

		Contingent-owned equipment briefing to El Salvador (February 2007)
4 evaluation reports of military or civilian police components in peacekeeping missions	2	Evaluation of UNMIS and UNFICYP. Two evaluations were not completed due to reprioritizing of tasks
10 predeployment induction and post-appointment briefings for senior military personnel	19	Humanitarian-military interface briefings for incoming senior military personnel
Revision of force commander directives for 7 ongoing field missions	7	Through revision of command directive of the Chief of Staff of UNTSO and UNDOF force commander directive. Incorporation of Security Council resolution 1325 (2000) on women and peace and security mandated requirements and the Secretary-General's bulletin on special measures for protection from sexual exploitation and sexual abuse (ST/SGB/2003/13), in all force commander directives
3 intermission cooperation meetings and 1 conference of heads of military components of missions to further enhance the inter-mission cooperation of peacekeeping operations	3	Intermission cooperation meetings
	1	Support to the conference of heads of military components in December 2006

(e) Police Division

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of advice to Member States and legislative bodies on policies and procedures regarding United Nations police	Yes	Through 39 visits to police-contributing countries and 16 briefings to Security Council and police-contributing countries on police aspects of peacekeeping
		Predeployment training of police personnel provided to 10 Member States
Provision of advice to the parties to conflict on police issues at peace talks	No	No request received
United Nations police concepts of operations for potential or modified peacekeeping operations	Yes	During the reporting period, United Nations police concept of operations drafted and revised for 2 peacekeeping missions (UNMIT and MINURCAT) and for possible future peacekeeping operation in Somalia

Distribution of updated selection guidelines to all Member States	Yes	No revision was required. Guidelines for selection assistance distributed to new police-contributing countries
Distribution of revised guidelines for the deployment of police to 6 peacekeeping missions (UNMIK, UNMIL, MINUSTAH, UNOCI, MONUC and UNMIS)	Yes	New policy on functions and organization of formed police units in peacekeeping operations approved on 9 November 2006 and distributed to MONUC, UNOCI, UNMIT, UNMIK and MINUSTAH and to police-contributing countries
Distribution of revised guidelines for the deployment of formed police units to 5 peacekeeping missions (UNMIL, MONUC, UNOCI, MINUSTAH and UNMIK)	Yes	New guidelines for formed police units in peacekeeping operations approved and distributed to MONUC, UNOCI, UNMIT, UNMIK and MINUSTAH and police-contributing countries
7 visits to police-contributing countries to provide advice on a national preselection mechanism for the deployment of individual police and formed police units	8	Visits to police-contributing countries (Croatia, Thailand, El Salvador, Indonesia, Bangladesh, India, the Philippines and Nepal)
Participation in 7 seminars, workshops and conferences on police aspects of peacekeeping operations with Member States, regional organizations and research institutes	8	Seminars, conferences and workshops related to police and formed police unit personnel, security, coordinated and jointly organized with the Center of Excellence for Stability Police Units (2), United States (1), European Union (2), African Union (2), and Pearson Peacekeeping Centre (1)
Distribution to the Member States of a midterm report of the performance of standing police capacity	No	Due to the delays in the recruitment process of the standing police capacity personnel
Organization of 4 police contributors meetings on implementation of the standing police capacity, police selection guidelines, formed police units, police gender issues	Yes	4 working group meetings and briefings for police-contributing countries and military and police advisory committee related to peacekeeping operations 2 meetings related to standing police capacity were organized to provide update on operations and recruitment
Organization of mission-specific police contributors meetings on 9 peacekeeping missions (UNMIL, MONUC, UNOCI, MINUSTAH, UNMIK, UNAMA, UNFICYP, UNMIS, and ONUB)	16	Mission-specific police-contributors meetings organized (UNAMA, UNFICYP, UNIOSIL, UNMIT, UNMIL, MONUC, MINURSO, UNMIK, UNOMIG, UNMIS, MINUSTAH, UNOCI, ONUB, UNMIS, UNMIN and UNAMID). Increased output attributable to the surge in peacekeeping operations

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
20 briefings to Member States on the mission-specific police issues, rapid deployment of police, standing police capacity and formed police units	25	Meetings with police-contributing countries related to rapid deployment of United Nations police, including formed police units
	2	Meetings on standing police capacity
50 visits to police-contributing countries to provide advice on the selection and deployment of individual police as well as formed police units	39	Visits to police-contributing countries to assist in the selection of United Nations police personnel and formed police units, and advice on police requirements, capacity and resource needs
Development of job classifications and vacancy announcements for the standing police capacity	Yes	Job descriptions for the standing police capacity developed and distributed to Member States
Development of a standard operating procedure for the standing police capacity	Yes	Policy on the functions and the organization of the standing police capacity adopted in April 2006
Advice by the standing police capacity United Nations police management structures, local police reform and development, and local police capacity enhancement	Yes	Participated in 1 workshop with the International Center for Transitional Justice held in New York on 20 June 2007 to advise on management structures, local police reform and development, and local police capacity enhancement

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Recruitment and management of rotations, repatriations and extensions of 7,000 police	9,541	United Nations police officers and formed police units personnel deployed, rotated and managed
Provision of advice to missions on institution- and capacity-building of the local police	Yes	Guidance and advice related to national police reform provided to 18 field missions
Development of the Department of Peacekeeping Operations policy on police reform, restructuring and rebuilding national police	Yes	Policy on support for the reform, restructuring and rebuilding of national police and other law enforcement agencies approved in December 2006 and distributed to 18 field missions

Operational visits to 8 missions (UNMIS, UNMIK, MONUC, UNFICYP, UNMIL, UNOMIG, UNOCI and MINUSTAH)	11	Visits to field missions (UNMIS, UNMIT, UNOCI, MINUSTAH, UNMIK, UNIOSIL, MONUC, UNMIL, as well as to the Central African Republic and Chad, and Somalia). (UNFICYP was not visited due to the expansion of other missions and the projected establishment of new missions)
Organization of police commissioners' conference on lessons learned and best practices on police-related issues	No	No police commissioner's conference was organized during this period owing to the heavy engagement of head of police components in the field and early departure of the Department of Peacekeeping Operations Police Adviser. However, video-teleconferencing was organized with UNMIL, MINUSTAH, UNOCI, MONUC, UNMIK, BINUB and UNMIT to exchange views and best practices related to field operations
Predeployment induction and post-appointment briefings for senior police officials of 8 missions (UNMIS, UNMIK, MONUC, UNFICYP, UNMIL, UNOMIG, UNOCI and MINUSTAH)	Yes	Senior police officers were briefed before deployment to peace operations (MINUSTAH, UNMIK, UNMIL, UNMIT and UNMIS)
Revision of police commissioner directives for 7 missions (UNMIS, UNMIK, MONUC, UNMIL, UNOMIG, UNOCI and MINUSTAH)	Yes	New directive for the heads of the police components of peacekeeping operations was adopted in November 2006 and distributed to all peacekeeping operations
2 reports (MINUSTAH and UNMIL) on the state of rule of law through application of the rule of law index, which is an independent empirical tool to measure various aspects of the rule of law in a post-conflict society	No	Initiated in the 2007/08 period as the development of the rule of law index was to be provided through voluntary contributions
A report on the deployment of the standing police capacity to MINUSTAH and UNMIS	No	Owing to the lack of dedicated staffing capacity as a result of delays in the recruitment process, the standing police capacity achieved operational capacity in the 2007/08 period

(f) Mine Action Service

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
10 briefings to 25 Member States and 10 briefings to individual Member States on mine action and explosive remnants of war	4	Briefings to Mine Action Support Group
	3	Meetings of troop-contributing countries on UNIFIL (2) and UNMIS (1)
	3	Briefings to Forum of Mine Affected Countries
		International Day for Mine Awareness and Assistance in Mine Action, 4 April 2007
	16	Briefings to individual Member States
Presentations and/or representation in 4 international forums related to mine action and explosive remnants of war	7	Presentations provided:
		Seventh Meeting of States Parties to the Ottawa Convention, 18-22 September 2006
		Intersessional Meeting of the States Parties to the Ottawa Convention, 23-27 April 2007
		Convention on Certain Conventional Weapons: 3 meetings of the Group of Governmental Experts, 28 August-6 September 2006, November 2006 and 19-22 June 2007
		Third Review Conference of the Convention on Certain Conventional Weapons Review Conference, 13-17 November 2007
		Convention on Certain Conventional Weapons Protocol V Preparatory Committee meeting, 18 June 2007
Compilation of the Secretary-General's annual report to the General Assembly on mine action, in collaboration with United Nations agencies	No	General Assembly resolution 60/97 of 8 December 2005 on assistance in mine action biennialized the mine action debate, thereby deferring the requirement to report until the sixty-second session of the General Assembly. United Nations Mine Action Service compiled a draft report on assistance in mine action. The report of the Secretary-General (A/62/307) was presented to the General Assembly on 24 August 2007

Contributions to mine action sections of the Secretary-General's reports to the Security Council on MONUC, ONUB, UNMIS, UNIFIL and UNMEE	Yes	28 reports of the Secretary-General to the Security Council contained reference to mine action activities in the following missions: MONUC, ONUB, UNMIS, UNIFIL, UNMEE, UNMIN, UNFICYP, MINURSO and Somalia
Annual report on the activities of the Mine Action Service, including programmes partly funded by assessed contributions	Yes	Completed and distributed to Member States funding United Nations Mine Action Service mine action activities, governments of affected States, members of the United Nations Mine Action Team, as well as to international and non-governmental organizations members of the Steering Committee on Mine Action
Development and/or updating of contingency plans, in collaboration with United Nations agencies, for 2 potential peacekeeping operations	3	Contingency plans were updated for Nepal and Darfur and developed for Chad and the Central African Republic
Updating of E-MINE website, sustaining 40,000 usage sessions per month, with mine action reports, public information materials and operational data from 5 mine action programmes in peacekeeping operations	Yes	Completed. Website sustaining 87,000 usage sessions per month (average)

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Training exercise that tests the United Nations Framework for Mine Action Planning and Rapid Response with United Nations agencies and non-governmental organization partners and subsequent updating of the Framework	Yes	Completed in June 2007 with support from Swedish Rescue Services Agency. Participation from UNMAS, UNHCR, the Department of Peacekeeping Operations, UNICEF, WFP and UNOPS. The International Committee of the Red Cross conducted their own exercise as a prelude activity and also contributed to the United Nations exercise

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Advice on and approval of workplans for 5 (MONUC, ONUB, UNMIS, UNIFIL and UNMEE) mine action programmes	4	Annual workplans for mine action programmes (MONUC, UNMIS, UNIFIL and UNMEE) prepared and approved by mission leadership. Responsibility for mine action in Burundi was passed to the national authorities, with support from UNDP, in August 2006

Biannual assessment and recommendations regarding efficacy of mine action programmes in 5 missions (MONUC, ONUB, UNMIS, UNIFIL and UNMEE), including annual technical mission and review of memorandums of understanding with troop-contributing countries providing mine action resources	5	Technical missions to MONUC, UNMIS, UNIFIL, MINURSO and UNMEE completed. Responsibility for mine action in Burundi was passed to the national authorities, with support from UNDP, in August 2006. Applicable memorandums of understanding with troop-contributing countries reviewed and recommendations for amendment completed
Inclusion of project proposals for mine action activities in 5 mine action programmes (MONUC, ONUB, UNMIS, UNIFIL and UNMEE) in the United Nations mine action portfolio	4	Projects included in 2007 mine action portfolio: MONUC, UNMIS, UNIFIL and UNMEE. The transfer of responsibility for mine action in Burundi to the national authorities in August 2006 negated the need for ONUB inclusion
Annual review of best practices and lessons learned, technical mission reports and development and electronic posting of mission-specific workplans for 5 missions (MONUC, ONUB, UNMIS, UNIFIL and UNMEE)	4	Completed for MONUC, UNMIS, UNIFIL and UNMEE. The transfer of responsibility to the national authorities in Burundi in August 2006, meant that this activity was not undertaken for ONUB
Provision of training of trainers, materials and technical oversight for landmine safety briefings in collaboration with United Nations agencies in 2 mission areas, including advice on production of training and awareness materials	5	Landmine safety materials distributed and briefings completed in UNMIS, UNIFIL, UNMIN, UNMEE and MONUC. Also distribution through the Department of Safety and Security to all United Nations field locations

B. Executive Office of the Secretary-General

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Advice for 96 reports to intergovernmental bodies	117	Advice provided on 117 reports on peacekeeping issues submitted from the Executive Office of the Secretary-General (55 reports to the Security Council and 62 reports to the General Assembly)
Advice for 782 sets of notes/talking points, including in the preparation of presentations by the Secretary-General to the General Assembly on peacekeeping matters and press conferences	721	Overall, 721 sets of talking points reviewed, of which 318 related to peacekeeping matters. Talking points and 10 presentations to the Security Council on peacekeeping matters submitted by departments were revised by the Executive Office of the Secretary-General

468 letters and notes, including the provision of guidance to the Department of Peacekeeping Operations or peacekeeping missions directly	217	Letters and notes related to peacekeeping missions (overall, 1,039 letters of the Secretary-General were reviewed and finalized). Timely advice and guidance on peacekeeping missions was provided to the Department of Peacekeeping Operations

Expected accomplishment 2: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of comments and guidance to peacekeeping missions and the Department of Peacekeeping Operations on the mission reports of the Secretary-General	Yes	

C. Office of the United Nations Ombudsman

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Resolution of 150 cases	282	Peacekeeping personnel sought the assistance of the Office in the reporting period, exceeding the anticipated number of 150. Of this number, 250 cases have been fully addressed and closed
Provision of advice to civilian mission personnel on prevention of disputes	Yes	The Office provided informal resolution for a wide range of multidisciplinary and complex employment-related problems from peacekeeping personnel, averting recourse to the formal system The Office continued to raise awareness about its role by making information about its services available to field personnel through its website, through incorporation of information on the role of the Office in the induction materials sent to new recruits, and in the orientation programme for new arrivals at the mission
Identification of systemic issues in the management of peacekeeping operations	Yes	Through visits to two field missions (UNMIS and UNFICYP) and UNLB. The visits were used to provide an independent, impartial and neutral forum for addressing concerns that individual staff members had relating to their employment; to increase knowledge of the activities and functions of the Office; to help managers understand the responsibility of the Office in supporting and strengthening managerial effectiveness;

		and to identify any emerging trends, patterns of concern or systemic issues that may exist

D. Office of Internal Oversight Services

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
A report on operational review and risk assessment of military components in peacekeeping operations	Yes	Report on the review of the effectiveness of integrated peacekeeping training in peacekeeping operations The report provided a review of training requirements and risks associated with the participation of civilian, military and police components of peacekeeping operations (training is a function of military operations, and the report fully covers various operational processes that strengthen peacekeeping preparedness and operations)
An inspection report on the operational effectiveness of military contingents in peacekeeping operations	No	In response to the Office of Programme Planning, Budget and Accounts request, a report on the review of results-based budgeting in UNMIK was prepared. The purpose of the report was to assess the extent to which the results-based budgeting framework was effective and efficient in supporting the achievement of results in peacekeeping operations, and the congruence and alignment of the results-based-budgeting framework in regard to the mission mandate, its relevant processes, policy guidelines and standard operating procedures for peacekeeping operations. The review included assessment of results achieved by the military contingent and its operations as part of the overall mission's efforts towards mandate accomplishment. As a result of staffing constraints in the Internal Investigations Division, a staff member (P-4) assigned to prepare a report indicated in the planned output was reassigned to prepare a report requested by the Office of Programme Planning, Budget and Accounts
Provision of military expertise to other oversight areas and activities as identified by risk analysis	Yes	Audit of patrolling by military observers in UNMIL The completion of the audit was delayed by a number of factors, including staffing constraints and the need for resident audit staff to participate in two high priority horizontal audits. Additionally, the staff member

		responsible for this assignment was appointed officer-in-charge of the resident audit office and had to take on additional responsibilities The audit is expected to be completed in March 2008
Change management consulting assignments for the Department of Peacekeeping Operations and peacekeeping operations	Yes	
600 reviews and analyses of misconduct allegations for decision as to jurisdiction and investigation action	402	Allegations of misconduct related to peacekeeping operations received during the reporting period, with 154 assigned for investigation Out of 154 predicated cases received in the reporting period, 31 investigations were completed between 1 July 2006 and 30 June 2007 (out of which 4 reports were issued), 44 were completed between 1 July and 31 December 2007 (out of which 21 reports were issued), 79 remaining open investigations will be concluded during the 2007/08 period. As there are varying degrees of complexity in investigations, one case could require anywhere between 2 months and 2 years to complete
160 investigation reports	106	Investigation reports transmitted to the Department of Peacekeeping Operations during the reporting period. The number of investigation reports is lower than originally planned because of the complexity of cases and the time required to complete numerous pending investigations, which was contingent upon availability of witnesses or information
80 referrals to programme managers for comment and action prior to the Office of Internal Oversight Services investigation or closure of case	126	Referrals of category II misconduct cases to Department of Peacekeeping Operations management for review and action
80 advisories to the Department of Peacekeeping Operations and mission management related to proposed category I or concluded category II investigations	81	Advisory reports provided to the Department of Peacekeeping Operations, mainly in relation to requests for clearances for new certifying officers in peacekeeping missions
Annual report to the General Assembly on audit results and implementation of critical audit recommendations	Yes	Report of the Office of Internal Oversight Services for the period from 1 July 2006 to 30 June 2007 (A/62/281/(Part I)/Add.1), issued on 24 August 2007)
Audit reports specifically requested by the General Assembly	3	Reports Report of the Office of Internal Oversight Services on the audit of the management structures of the Department of Peacekeeping Operations, dated

		14 February 2007 (A/61/743) issued pursuant to General Assembly resolution 59/296
		Report of the Office of Internal Oversight Services on the audit of the management of special political missions by the Department of Political Affairs, dated 19 September 2006 (A/61/357), issued pursuant to General Assembly resolution 60/255
		Report of the Office of Internal Oversight Services on the horizontal audit of fuel management in peacekeeping missions, dated 23 February 2007 (A/61/760), issued pursuant to General Assembly resolution 60/259
10 audit reports by United Nations Headquarters auditors	5	The number of audit reports was lower than planned for the following reasons: (a) in order to meet the established deadlines for the issuance of reports on two assignments conducted at the request of the General Assembly and owing to their criticality, resources were redeployed to carry out these audits; (b) the broad scope of the audit of the Department of Peacekeeping Operations management structures required three audit teams to accomplish the assignment; (c) four Headquarters peacekeeping auditors were temporarily reassigned to conduct audits for other sections of the Internal Audit Division; (d) two audits of special political missions were conducted during the reporting period; however, the audit reports could not be finalized by 30 June 2007 because of other high-priority assignments
95 audit reports by resident auditors located in peacekeeping missions	82	The number of audit reports was lower than planned because three experienced chief resident auditors resigned their posts during the period, which impacted the completion and issuance of audit reports
2 horizontal audit reports on cross-cutting issues	3	Resident auditors participated in three horizontal audits conducted by the Internal Audit Division: (a) compliance with bid opening procedures; (b) compliance with the United Nations system pandemic planning (Avian flu) and preparedness guidelines; and (c) fuel management
10 risk assessment exercises by resident auditors in peacekeeping missions	14	Risk assessments conducted in 14 peacekeeping operations and special political missions (MINUSTAH, MONUC, ONUB, UNAMA, UNAMI, UNMEE, UNMIK, UNMIL, UNMIS, UNOCI, UNSCO, UNTSO, UNDOF and UNFICYP)
2 professional development training programmes for resident auditors and an annual conference of chief resident auditors	1	The two planned professional development training programmes were combined into one during the annual peacekeeping training conference held at UNLB in May 2007, where both Professional and General Service participants attended separate courses/modules dealing with information and communications technology audit

		(for the Professional staff) and the fundamentals of auditing (for the General Service staff)
	1	The annual conference of chief resident auditors was held in November 2006

E. Office of Legal Affairs

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of legal support and assistance in the form of legal opinions and advice to all peacekeeping missions and supporting units (the Department of Peacekeeping Operations and the Procurement Service, etc.), on an as-needed and ongoing basis, regarding:		
50 legislative aspects of peacekeeping missions, including their governance, and on the applicability of United Nations regulations and rules	78	Memorandums and accompanying legal texts and drafts concerning matters indicated in the planned outputs
100 institutional and operational arrangements (e.g., status-of-forces agreements, status-of-mission agreements and other similar agreements, as well as general questions of public international law and rules of engagement), including negotiation, interpretation and implementation of agreements with Governments and international organizations concerning such arrangements	323	Memorandums and other written communications concerning matters indicated in the planned outputs Increased output is attributable to heavy demand for legal advice
195 commercial aspects, including contracts and substantial procurement for supplies, logistical support, insurance, demining and similar operations, disposition of assets, and air and sea charter arrangements	696	Draft contracts, related communications with vendors and other parties, and memorandums on commercial aspects of peacekeeping operations. Increased activity is attributable to heavy demand for legal advice
15 claims, including assistance in resolving contractual and real property disputes, as well as claims for property damage, personal injury and death	32	Claims analysis and management, including written advice and correspondence

15 financial questions, including formation and interpretation of the financial regulations and rules, treasury operations and complex banking and custody arrangements for peacekeeping operations	18	Memorandums and related documents and advice on financial regulations and rules, treasury operations and complex banking custody arrangements for peacekeeping operations
5 arbitration or litigation instances, including representation of the Organization before arbitral, judicial and other quasi-judicial and administrative bodies	3	Arbitral proceedings and legal representation therein
50 instances of maintaining the privileges and immunities of the United Nations and its peacekeeping operations before judicial, quasi-judicial and other administrative bodies	32	Instances involving privileges and immunities, including legal correspondence and related representation
75 personnel matters, including interpretation and application of the staff regulations and rules, issues of the rights and obligations of staff members, benefits and allowances	134	Memorandums and related legal analyses
5 representations in cases brought under the statute of the United Nations Administrative Tribunal	3	Instances of representation
20 legal aspects of security, including the promulgation and application of the Security Handbook	31	Memorandums and related legal analyses

F. Department of Public Information

Expected accomplishment 2: rapid deployment and establishment of peacekeeping operations in response to Security Council mandates

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Conduct of a one-week specialized training course for mission and Headquarters public information personnel identified for possible rapid deployment	1	The workshop on the use of radio in peace operations was held at UNLB in Brindisi, from 4 to 8 June 2007. Organized by the Department of Public Information in collaboration with the Department of Peacekeeping Operations, the workshop brought together 19 public information

		personnel from United Nations peace operations, including chiefs of radio, chiefs of public information offices and information officers with radio and technical experience; 7 United Nations Headquarters staff, including a training facilitator; 5 outside experts in radio and communications; and the rapporteur. 4 technical staff from field missions also had input via video teleconferencing

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of strategic guidance and support, from Headquarters and in situ, to 9 peacekeeping missions (MINUSTAH, MONUC, ONUB, UNOCI, UNMEE, UNMIL, UNMIK, UNMIS and UNOMIG) in formulating and implementing public information strategies	Yes	Provision of guidance and support to 10 peacekeeping operations (MINUSTAH, MONUC, ONUB, UNOCI, UNMEE, UNMIL, UNMIK, UNMIS, the expanded UNIFIL and the newly established UNMIT) On-site visits were conducted to UNOCI, UNMIS, UNMIT and UNIFIL to assist in formulation and implementation of public information strategies
Provision of advice on public information matters to 4 peacekeeping missions (MINURSO, UNDOF, UNFICYP and UNIFIL)	Yes	Advice on public information matters provided to 3 peacekeeping operations (MINURSO, UNFICYP and UNOMIG). The expanded UNIFIL required a higher level of public information support than expected (see above), while UNDOF was not involved in any specific public information activity
Substantive update and maintenance of 7 web pages each for 12 peacekeeping missions (MINURSO, MINUSTAH, MONUC, ONUB, UNDOF, UNFICYP, UNIFIL, UNOCI, UNMEE, UNMIL, UNMIS, and UNOMIG)	Yes	Substantive update and maintenance of 7 web pages each for 13 peacekeeping missions (MINURSO, MINUSTAH, MONUC, ONUB, UNDOF, UNFICYP, UNIFIL, UNOCI, UNMEE, UNMIL, UNMIS, UNOMIG and UNMIT) Developed and maintained a headquarter site for the newly established UNMIT Advised missions on local site development and maintenance Assisted in developing, improving and maintaining portions of the peacekeeping sites that are maintained by the Department of Peacekeeping Operations
Update of policy and guidance document for public information in United Nations peacekeeping operations	Yes	

G. Department of Management

1. Results-based-budgeting framework

(a) Office of the Under-Secretary-General

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of technical and substantive secretariat support to 65 formal and informal meetings of the Fifth Committee on peacekeeping matters, including advice on procedures, 20 draft resolutions and 18 reports of the Committee for adoption by the General Assembly	78	Formal and informal meetings of the Fifth Committee were held and advice on procedures given
		In addition, a number of informal consultations were held and supported
	35	Draft resolutions
	30	Reports of the Fifth Committee were adopted by the General Assembly
Preparation of notes on the programme of work and the status of documentation and preparation of 20 procedural notes on peacekeeping-related items for the presiding officer of the Fifth Committee	Yes	Programme of work updated on an ongoing basis
	20	Procedural notes prepared
	3	Status of preparedness of documentation for the Fifth Committee issued
Maintenance and update of the website of the Fifth Committee relating to peacekeeping matters	Yes	Website updated on an ongoing basis

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Provision of legal advice and representation to 249 staff members	306	Staff members, of which 65 were from peacekeeping operations, were provided legal advice and representation in addition to ongoing cases from previous periods
53 submissions of statement of appeal to the Joint Appeals Board by the Panel of Counsel	107	Cases before the Joint Appeals Board (up to three or more submissions per case)
34 submissions to the Joint Disciplinary Committee by the Panel of Counsel	57	Cases before disciplinary committees (two or more submissions per case)
25 submissions to the United Nations Administrative Tribunal by the Panel of Counsel	31	Cases before the Administrative Tribunal (two or more submissions per case)

5 submissions to other recourse bodies by the Panel of Counsel	10	Cases regarding other formal procedures (rebuttal panels, Advisory Board on Compensation Claims, the Office of Human Resources Management regarding complaints of sexual harassment, United Nations Joint Staff Pension Fund and the Office of Internal Oversight Services)
Drafting of 73 Joint Appeals Board reports on appeals filed by current or former staff members at United Nations Headquarters and in peacekeeping missions	68	Reports
Drafting of 8 Joint Appeals Board reports on requests for suspension of action	21	Reports
Drafting of 23 Joint Disciplinary Committee reports on the referral by the Office of Human Resources Management of disciplinary matters, or on requests for review of summary dismissals	21	Reports
Decisions on 104 reports made by the Joint Appeals Board, the Joint Disciplinary Committee and other disciplinary matters in respect of mission staff	34	Decisions on behalf of the Secretary-General on recommendations made by the Joint Appeals Boards (12 decisions), Joint Disciplinary Committees (17 decisions) and other disciplinary matters (5) rendered (The planned output was overstated)
Monitoring of the implementation of the Secretary-General's decision on appeals and disciplinary cases	Yes	The implementation of 29 Secretary-General's decisions on appeals and disciplinary cases in respect of peacekeeping staff monitored
Monitoring of the implementation of the United Nations Administrative Tribunal judgements in respect of mission staff	Yes	The implementation of 2 United Nations Administrative Tribunal judgements in respect of Department of Peacekeeping Operations/peacekeeping mission staff monitored
Update the electronic Case and Jurisprudence Digest of Judgements of the United Nations Administrative Tribunal	Yes	34 new judgements entered into the electronic Case and Jurisprudence Digest of Judgements of the United Nations Administrative Tribunal
Hold 2 formal meetings of the Headquarters Committee on Contracts per week	Yes	Held 96 Headquarters Committee on Contracts meetings between 1 July 2006 and 30 June 2007

Conduct 2 training workshops for counterparts in the local committees on contracts and local property survey boards	2	Workshops were conducted in MINUSTAH (April 2007) and at MONUC (June 2007) for local committee on contracts members. In September 2006, conducted local property survey boards training at the International Tribunal for the Former Yugoslavia. Due to the increased volume of Headquarters Committee on Contracts cases, the Headquarters Committee on Contracts/Property Survey Boards secretariat did not have the staffing capacity to undertake additional local property survey board training
Development of a functional referral database of recommendations made by the Headquarters Committee on Contracts	No	50 per cent implemented. The updating of the referral database has been impacted by the substantial increase in volume of procurement cases from expanding and new missions. However, an analysis has been done on these recommendations of the Headquarters Committee on Contracts and it has been included in the training module for local committees on contracts
Enhancement and roll-out of the electronic Headquarters Committee on Contracts (e-HCC) system to 2 peacekeeping missions	No	50 per cent implemented. The e-HCC application was successfully deployed to MINUSTAH in April 2007. (Application successfully deployed to MONUC in August 2007)
Clearance of backlog of Headquarters Property Survey Board cases	No	Due to staffing constraints, the clearing of the backlog is expected to be completed during the first quarter of 2008
Issuance of written guidelines for processing Headquarters and local property survey board cases	No	Due to staffing constraints, guidelines are expected to be issued in the 2007/08 period

(b) Office of Programme Planning, Budget and Accounts

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Contributions		
Provision of information/advice on issues relating to contributions to the Secretary-General, the General Assembly and Member States	Yes	
12 detailed monthly reports on the status of contributions	12	Monthly reports on the status of contributions

12 informal monthly summaries of outstanding assessed contributions	12	Informal summaries
6 informal bimonthly summaries of the status of contributions	6	Informal bimonthly summaries
Report on the updating of the composition of levels of Member States used for determining rates of assessment for peacekeeping for 2007-2009	Yes	Issued as document A/61/139/Add.1
Peacekeeping Financing Division		
26 reports on budget performance and budget estimates for 13 active missions	29	Reports for 13 active missions. The higher number of reports was attributable to additional reports for UNOCI, UNMEE and UNIFIL, arising from mandate changes, and UNMIT arising from new mandate
1 report on the updated financial position of 20 closed missions, 2 budget performance reports for 2 closed missions (UNAMSIL and UNMISET) and 1 report on the final disposition of assets (UNAMSIL)	6	Reports comprising 1 report on the updated financial position of closed missions, 3 performance reports for closed missions (UNMISET, UNAMSIL and ONUB), 1 report on the donation of assets (ONUB) and 1 report on the final disposition of assets (UNAMSIL)
8 reports and notes on the administrative and budgetary aspects of the financing of United Nations peacekeeping operations, including the support account and UNLB	8	Reports and notes
Accounts Division		
3 consolidated and 40 individual financial statements with 16 schedules, based on the processing of approximately 350,000 accounting transactions at Headquarters, as well as review, analysis and consolidation of field accounts	3	Consolidated financial statements
	44	Individual financial statements with 19 schedules, based on the processing of 420,000 accounting transactions

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Contributions		
Calculation of 75 assessments/credits	75	Assessments/credits calculations
10 communications to Member States concerning assessments/credits	9	Communications to Member States

Annual comprehensive reminder to Member States concerning unpaid assessed contributions and credits/overpayments outstanding	No	Due to shortage of staff, ad hoc reminders sent for selected cash-poor peacekeeping operations
2,500 receipts to Member States for peacekeeping contributions	2,500	Receipts issued
Notifications to Member States liable to fall under Article 19 of the Charter of the United Nations in 2007 before the end of 2006	Yes	Notifications issued
Peacekeeping Financing Division		
Payment letters to troop-contributing countries and formed police-contributing countries	792	Payment letters
Funding authorizations for missions and peacekeeping trust funds on an ongoing basis	240	Funding authorizations
Mission staffing table authorizations	21	Staffing tables authorizations
Financial reports to Member States for peacekeeping trust funds	20	Reports
Implementation of the Enterprise Budgeting Application system	No	Delays in the procurement of consultancy services led to the postponement of the Enterprise Budgeting Application project to 2007/08
Training of or guidance to 80 mission personnel (including UNLB) on the Enterprise Budgeting Application system	No	Delays in the procurement of consultancy services led to the postponement of the Enterprise Budgeting Application project to 2007/08
Policy guidance to missions on budget formulation and implementation in situ and from Headquarters	Yes	
Training of 292 personnel of 10 peacekeeping missions and UNLB on the funds monitoring tool	179	Personnel trained in 4 peacekeeping missions, UNLB and at United Nations Headquarters. The lower output was mainly due to the security situation in MONUC and UNIFIL, connectivity issues in UNMIS, and workload pressures that prevented members of training teams from going to the field
Training of or guidance to 80 staff in 4 peacekeeping missions in results-based budgeting, through 4 mission-specific visits	25	UNMIS personnel trained in results-based budgeting. The lower output was due to workload pressures that prevented members of training teams from going to the field
Training of 50 mission personnel from peacekeeping and special political missions on the budget formulation process	47	Mission personnel trained on the budget formulation process during a budget workshop in Cairo

Development and implementation of a web-based database application on troops/contingent-owned equipment liabilities in connection with reimbursements to contributing Governments	No	The application is being developed with a target date for implementation of 1 July 2008. The delay was due to contractual issues
Implementation of survey to 107 troop-contributing countries on rates of reimbursement for the deployment of troops and formed police units, processing of survey responses, and preparation of the report to the General Assembly with findings of the survey	No	Not completed pending consideration by the General Assembly of the Secretary-General's proposals contained in the report A/60/725 and Add.1
Model for Headquarters support requirements for field missions	No	Proposals developed by a group of consultants were not endorsed as they did not meet requirements
Accounts Division		
Policy guidance and advice to peacekeeping operations on financial regulations and rules, accounting policies, procedures and practices and insurance matters	Yes	Chief finance officers workshop was held from 3 to 7 December 2006. Topics covered included accounting policies, International Public Sector Accounting Standards, donor agreements and introduction of the enterprise resource planning project The accounting practices on the reporting of voluntary contributions in kind were streamlined for the adoption from 1 July 2007 Guidance and advice were provided with regard to insurance provisions and indemnity clauses in peacekeeping contracts, and with respect to peacekeeping specific exposures in insurance policies secured at United Nations Headquarters
Approval of 16,000 payments to Member States, staff members and vendors	15,600	Payments processed
Negotiation and administration of 11 insurance policies that cover peacekeeping operations, including the master aviation policy and the worldwide vehicle policy	11	Insurance policies were negotiated covering peacekeeping operations. These include the malicious acts insurance policy and 2 policies covering Department of Peacekeeping Operations property at United Nations Headquarters
Provision of health and life insurance to international peacekeeping staff and family members	12,752	Staff members and dependants were insured. All eligible staff and dependants were covered in accordance with field insurance applications

Settling of all peacekeeping insurance claims and claims reviewed by the Advisory Board on Compensation Claims	Yes	All claims were reviewed and are in various stages of settlement: • 96 new claims were reviewed by the Advisory Board on Compensation Claims • 2 new United Nations Claims Board cases were reviewed • 32 commercial insurance claims presented to United Nations Headquarters were processed and/or settled under the master aviation liability, malicious acts and worldwide vehicle liability policies
Streamlining of processes relating to accounting and insurance, such as automated travel claims, recording of assessment deposits and recording of credits returned to Member States, and those for reporting requirements under insurance policies and claims	Yes	Enhancement for automation of travel claims was in the testing stage and is scheduled for implementation during the first quarter of 2008 Guidelines were provided to standardize reporting processes for war risk insurance under air charter agreements The automatic recording of credit returns to Member States was regularly processed and the results were monitored
Development of analysis and recommendations for new accounting policies arising from adoption of International Public Sector Accounting Standards, including asset capitalization and depreciation policies and inventory valuation policies	Yes	International Public Sector Accounting Standards project team and inter-departmental working groups were formed United Nations accounting policy adoption process was established 30 International Public Sector Accounting Standards-compliant harmonized accounting policies and practices were approved for the United Nations system Initial assessment of the approach to International Public Sector Accounting Standards training has been performed
Assistance to field finance operations, inter alia, through training, assistance with application of accounting policies and guidance with required changes for internal controls and rectification of audit findings	Yes	In the chief finance officers workshop, held from 3 to 7 December 2006, guidance on the new procedures for invoice processing, changes in UNDP inter-office vouchers procedures and year-end procedures were provided
Accounting for strategic deployment stocks and further development of related accounting guidelines	Yes	The shipment of strategic deployment stocks in the amount of $66.3 million and the settlement of $39.2 million were fully recorded Reviewed the Office of Internal Oversight Services audit of strategic deployment stocks and provided policy advice

Treasury		
Investment of United States dollar- and euro-denominated funds in accordance with the United Nations approved guidelines	Yes	
Execution of 5,300 electronic fund transfers, 500 foreign exchange purchases and 4,200 investment settlements for peacekeeping missions	2,746	Investment settlements. Lower output attributable to the pooling of investments
Issuance of approximately 250 daily, 12 monthly and 2 semi-annual investment and cash management reports for peacekeeping missions	250	Daily reports
	12	Monthly reports
	2	Semi-annual reports
Implementation of business continuity plan for SWIFT and OPICS	Yes	Further testing of the business continuity sites is required
Upgrade of OPICS to .NET	No	Commercial vendor was contracted to assist with the upgrade. The project is expected to continue during the 2007/08 period
Implementation of SWIFT File-Act for bulk payment executions	Yes	To be used for payroll by the end of March 2008

(c) Office of Human Resources Management

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Operational Services Division		
Issuance of vacancy announcements for support account posts at Headquarters	Yes	86 vacancy announcements were issued
Pre-screening of qualified candidates for filling vacancies in the Department of Peacekeeping Operations at Headquarters, including posts for military officers and civilian police	Yes	9,320 applicants were screened, including military and civilian police
Extension and recruitment of civilian, military and police personnel for support account posts at Headquarters	Yes	335 cases including approval of appointment/reappointment, determination of entry level and subsequent recruitment procedures
Certification of chief administrative officers and chief civilian personnel officers for missions	Yes	74 cases cleared
Provision of guidance to peacekeeping	Yes	Advice provided on 2,400 occasions

missions on human resources delegated authority, including on-site visits to 4 missions, and development of information technology support tool for monitoring		Two monitoring on-site visits were undertaken (MINUSTAH and MONUC); three monitoring reports were issued (for MINUSTAH, MONUC and UNIFIL)
Development and implementation of human resources action plans in established missions	Yes	Developed and provided to the Department of Peacekeeping Operations a draft prototype of human resources action plans for peacekeeping operations, further refined by the Department in consultation with the Office of Human Resources Management. Pilot project for five selected missions to be implemented during the 2007/08 period
Provision of guidance and support to the Department of Peacekeeping Operations on human resources management in missions, including field staffing strategies, rules and regulations management	Yes	Provided advice in 13,440 instances to the Executive Office of the Department of Peacekeeping Operations, staff and managers relating to Headquarters staff. Human resources services (1,497 cases) were provided to Headquarters staff of the Department of Peacekeeping Operations
Approval of promotion for field staff and carrying out of functions not delegated to Personnel Management and Support Services in the Department of Peacekeeping Operations	Yes	Reviewed 262 cases for upgrading of mission staff in the field. Provided human resources services in 62 cases on matters not delegated to missions and approved 43 exceptions
Division for Organizational Development		
Administrative Law Unit		
Management of requests for administrative review, appeals and disciplinary cases in respect of civilian mission personnel (50 formal cases)	114	Cases handled, including: • 37 requests for administrative review received, including preparation of review letters in certain cases, of which 28 were received during the reporting period • 29 appeals cases handled, of which 21 were received during the reporting period • 41 disciplinary cases handled including 6 procurement cases, of which 35 were received during the reporting period • Unplanned: 7 representations of respondent in suspension of action hearings
Provision of legal advice and recommendations for 25 cases of sexual exploitation and abuse as disciplinary cases (not delegated to departments) at all steps of the disciplinary process	11	Cases of sexual exploitation and abuse handled, of which 3 were received during the reporting period The estimated number of sexual exploitation and abuse cases did not materialize during the reporting period

Administrative Law Unit and Policy Support Unit		
Provision of policy advice for strategic approaches to prevent occurrences of sexual exploitation and abuse with respect to civilian staff, including mission-specific policies that are consistent with general policies, regulations and rules applicable Secretariat-wide	Yes	Ongoing preparation of reports of the Secretary-General to the General Assembly on special measures for protection from sexual exploitation and sexual abuse which presented data on allegations of sexual exploitation and abuse in the United Nations system and described progress made in the creation and implementation of measures to prevent sexual exploitation and abuse, and measures for processing allegations. Guidelines on the application of ST/SGB/2003/13 are expected to be finalized during the 2007/08 period
Advice and sharing of lessons learned on administration of justice matters for all peacekeeping missions	Yes	Ongoing consultations with the Department of Peacekeeping Operations and peacekeeping missions on appeals, disciplinary and other human resources issues. Input provided on the implementation of the policy on sexual exploitation and sexual abuse
Policy Support Unit		
Provision of policy guidance and support to the Department of Peacekeeping Operations on human resources management in peacekeeping missions, including interpretation of and compliance with applicable rules and regulations	Yes	Ongoing assistance to the Department of Peacekeeping Operations on policy matters provided in writing (e.g., memorandums, e-mails) and orally through meetings and other follow-up conversations with staff. Guidance and support provided with regard to: • Continued implementation of General Assembly resolution 59/296 establishing an overall target of no more than 5 per cent of authorized General Service/Field Service posts across missions to be filled by staff on assignment from Headquarters, taking into account exceptions authorized by the General Assembly • Advice on organizational structure and delegation of authority, particularly in connection with the creation of the Department of Field Support • Update of and guidance on the use of generic job profiles • Policy clarification/advice concerning current conditions of service, including in particular, matters related to shipment entitlements, official travel, dependency status, and home leave, including biweekly meetings with Office of Human Resources Management Offices at

		Headquarters with Field Activities Section to clarify policy questions on conditions of service of staff currently serving in peacekeeping missions
		• Provisional review of policies as part of the continued efforts to further harmonize conditions of service for field staff, e.g. formulation of policy for rest and recuperation in lieu of occasional recuperation break
		• Policy support with regard to clarification of issues regarding the conditions of service of local personnel serving in missions
Updated and adjusted policies on entitlements for all civilian personnel in all peacekeeping missions	Yes	Preparation of guidelines on designation of staff members performing significant functions in the management of financial, human and physical resources; revisions to interim guidelines on movement of mission staff to higher level posts
Conditions of Service Section		
Review of mission subsistence allowance rates in 9 peacekeeping missions	8	On-site revision of mission subsistence allowance rates in 8 peacekeeping missions (UNIFIL, UNMEE, UNDOF, UNFICYP, UNMIS, UNMIT, UNMOGIP and MINUSTAH)
		UNMIT (Dili)
Conduct of comprehensive salary surveys in 2 missions and issuance of a total of 80 salary scales for local staff in peacekeeping missions	6	Unplanned:
		UNDOF (Damascus)
		UNFICYP (Nicosia)
		UNMIS (Khartoum)
		UNMOGIP (Karachi)
		MONUC (Kinshasa)
		• 24 salary scales for local staff in the above peacekeeping missions
		• 56 salary scales were updated for other peacekeeping mission locations
Development of 20 additional generic job profiles for the Field Service category	12	Generic job profiles finalized during the 2006/07 period
	8	Generic job profiles pending submission or final review by the Department of Field Support

Staff Counsellor's Office

Staff counselling in the mission-readiness programme to establish linkages through mission focal points, development of educational materials for staff on mission, development of a manager support programme for staff going to and returning from mission	Yes	Staff counselling programme conducted in 6 missions (ONUB, UNMIS, UNMEE, UNMIL, MONUC and UNOCI) Staff counsellors were identified as focal points to support the mission readiness programme in all missions except for UNMEE, where the human resources officer is the focal point Educational materials developed and/or updated: • Mission readiness brochure updated • Educational/reading materials identified for inclusion in mission libraries The mission support buddy system as a manager support programme was developed
Ongoing mission readiness online and 10 face-to-face mission readiness workshops for staff assigned to peacekeeping missions and their family before, during and upon their return (departure briefings/debriefings upon return)	Yes 10	Mission readiness online website is operational Face-to-face mission readiness workshops conducted for staff in missions UNMIS (4), ONUB (3), UNMEE (1) and UNMIL (2) A total of 388 staff members and their family members reached through mission readiness workshops and mission support

Medical Services Division

Formulation and update of health policies on potential biological and other environmental health hazards for all peacekeeping mission personnel and readiness to respond to such events	Yes	Guidelines on medical preparedness in the event of an influenza pandemic for peacekeeping missions were updated Schedules for the follow-up on the effects of toxic waste were formulated
4 on-site assessments of mission medical facilities (UNMIS, UNMEE, UNIFIL, UNDOF)	3	UNMEE, UNIFIL, UNOCI Owing to the shortage of staff at Headquarters, the assessment mission to Darfur was conducted by the medical officers of UNMIS The planned travel to UNFICYP (instead of UNDOF, as requested by the Department of Peacekeeping Operations) was cancelled due to the security situation
1 evaluation of regional medical evacuation centre linked to peacekeeping missions (Johannesburg, South Africa)	2	Evaluation visits in Nairobi and Dubai As the evaluation visit in Johannesburg had been carried out in May 2006, it was decided to visit evacuation centres in Nairobi and Dubai.

		Efficiencies were made as the two evacuation centres were visited within one combined trip
16 mission-specific health-related guidelines and procedures for all physicians of the United Nations system and those of troop-contributing countries	17	Immunization and personal protection guidelines updated for 16 peacekeeping missions Unplanned: Guidelines provided for the new medical officers deployed to the Darfur mission
Provision of medical technical advice and assistance to all peacekeeping missions on the operation of 35 civilian medical facilities	52	Civilian medical facilities Increased output attributable to the establishment of 17 new civilian medical facilities
Technical clearance of curriculum vitae of candidates for medical positions (P-5, P-4, P-3 posts and United Nations Volunteers) in peacekeeping missions and updated roster of physician candidates for mission deployment	388	209 curriculum vitae of medical officers, nurses, pharmacists and 179 of United Nations Volunteers were reviewed
Medical examination of 600 candidates for mission deployment or travel	256	The higher number of medical examinations was planned due to the anticipated opening of the new Darfur mission. However, during the accounting period the Darfur mission was not yet authorized by the Security Council
2,000 pre-mission briefings and consultations	2,475	A higher number of consultations was provided by nurses owing to the increased demand from the Department of Peacekeeping Operations
1,200 pre- and post-mission psychological consultations, as well as mental health management (diagnosis, therapy, outside referral and follow-up)	725	The lower number of psychological consultations performed was due to the delayed recruitment of a full-time clinical psychologist. During the period, only 1 part-time psychologist consultant was engaged (1 day a week for a total of 36 days) Full-time clinical psychologist was recruited in August 2007
Immunizations for 1,700 Department of Peacekeeping Operations and mission staff	1,330	The higher number of planned immunizations was in anticipation of a new mission in Darfur
Issuance of 2,000 medical kits for mission travel and deployment	1,430	1,250 new travel kits 182 travel kits replenished The higher number of medical travel kits issued was due to the anticipated new mission in Darfur

Medical treatment of and consultations with 4,000 Department of Peacekeeping Operations staff and visiting mission staff	3,800	Consultations by physicians including radiological consultants
Review and analysis of 8,000 incoming medical examinations of mission staff/candidates, military observers and civilian police to determine fitness for recruitment/assignment/travel	7,303	The planned output was based on the anticipation of the establishment by the Security Council during the reporting period of a new mission in Darfur
Certified sick leave for 6,000 mission and Department of Peacekeeping Operations staff	3,855	The planned output was based on the anticipation of the establishment by the Security Council during the reporting period of a new mission in Darfur
Provision of advice to the United Nations Joint Staff Pension Fund on 80 disability pension cases for mission and Department of Peacekeeping Operations staff	72	Disability pension case actions related to Department of Peacekeeping Operations staff presented to the Staff Pension Committee
Provision of advice to the Department of Peacekeeping Operations and missions on 800 medical evacuations/repatriations of civilian staff, military observers, civilian police and troops	621	The planned output was based on the anticipation of the establishment by the Security Council during the reporting period of a new mission in Darfur
Advice on medical compensation for 400 civilian staff, military observers, civilian police and troops	447	Higher output was due to the increased number of claims for medical compensation
Incorporation of medical examination information on mission staff into EarthMed software (United Nations electronic patient record software)	Yes	Medical examination information of mission staff is incorporated into EarthMed system and is available in statistical reports
Information technology support on EarthMed to peacekeeping mission personnel	Yes	Electronic medical clearances for all staff deployed to peacekeeping missions are now available through IMIS and EarthMed The feasibility analysis of the access by Chief Medical officers to medical records of staff deployed to the peacekeeping missions is completed. The pilot project for the implementation is under development

(d) Office of Central Support Services

Expected accomplishment 1: ability of the Security Council, the General Assembly, other intergovernmental bodies and troop- and police-contributing countries to make fully informed decisions on issues regarding peacekeeping

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Archives and Records Management Section		
Identification of archival records at UNOCI and UNMIK for immediate or future transfer to Headquarters	Yes	Assessment completed at UNOCI in January 2007 On-site identification of archival records at UNOMIG, UNFICYP and UNMIL
1,000 reference responses to the Organization and Member States regarding peacekeeping archives	Yes	Selected peacekeeping archives also available for public consultation on Archives Records Management Section's website

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
Archives and Records Management Section		
Implementation of needs-based records management programmes in UNOCI and UNMIK	No	UNOCI staff briefed. Lower output attributable to staff shortages. Advice on a large-scale archiving project to facilitate transfer of records of the interim authority to the successor authority and transfer peacekeeping records to the Archives and Records Management Section provided to UNMIK
Records management workshop (managing records, handling sensitive information, information disclosure, enterprise content management) in UNLB for 50 personnel from all current operations	Yes	Conducted a records management workshop for participants from 16 missions in June 2007 4-day workshop: 9 presentations and 8 workshops Established online records management community of practice (managed by the Department of Peacekeeping Operations Best Practices Section)
Development of online toolkit for field operations to guide staff in all aspects of classifying and managing sensitive information	No	Pending presentation of a comprehensive policy on access to information to the General Assembly
Development and documentation of procedure for migrating records stored in non-compliant field information systems into the Organization's digital recordkeeping system	Yes	Migration strategy for Lotus Notes systems implemented for UNMISET records Longer-term strategic planning under way with the Communications and Information Technology Service of the Department of Management in

		relation to the enterprise content management project
Mail Operations, Commercial Activities Services		
Delivery of incoming mail to the Department of Peacekeeping Operations	Yes	94,646 pieces of mail were picked up from and delivered to the Department of Peacekeeping Operations offices, representing 3.78 per cent of the Mail Operations Unit's workload in that area
Information Technology Services Division		
Support for 29 satellite links and 500 related dedicated voice and fax channels for round-the-clock connectivity to 15 missions in 17 locations	43	Satellite links
	4	Video teleconference links
	450	Total number of connections, including voice and data connections
	51	Locations supported with satellite links
	21	Locations with 6 leased lines
Support for Intranet, IMIS and Citrix connectivity to all peacekeeping missions	Yes	350 Citrix accounts enabling access to IMIS from 24 different missions. All mission users have Intranet connectivity through UNLB
Support and maintenance of the Department of Peacekeeping Operations data centre and computing framework	Yes	All Department of Peacekeeping Operations Servers covered 24 hours a day, 7 days a week, for level 1 support
Pilot implementation of customer relationship management	No	The customer relationship management pilot could not be implemented as the contract for software and professional services could not be finalized within the expected time frame, due to unforeseen procurement delays
Pilot implementation of enterprise content management	No	The enterprise content management pilot could not be implemented as the contract for software and professional services could not be finalized within the expected time frame, due to unforeseen procurement delays
Installation of document storage system enabling secure communication and sharing of information over the Internet, to replace the existing Crypto Fax system	Yes	97 Cyber Ark accounts were provided to Department of Peacekeeping Operations as a replacement of Crypto Fax
Provision of secure user IDs for remote access to virtual private network and for access to IMIS, Citrix, ODS and the Internet Protocol User Address System (IUAS)	Yes	49 secure user IDs enabling remote access to the virtual private network for the Department of Peacekeeping Operations. In addition a site-to-site virtual private network is linking United Nation Headquarters with Brindisi and acts as a hub for the missions

Assistance in implementation, through configuration, testing, deployment and post-implementation support, and maintenance of the Peacekeeping Financing Division Enterprise Budgeting Application	Yes	The project commenced in January 2007 owing to unforeseen rebidding of requirements owing to legal issues with the previously recommended vendor
Travel and Transportation Section		
Implementation of a shipping contract with a courier company for the transportation of personal effects of military observers and civilian police	Yes	Since the implementation of the contract (March 2006) with 14 Member States, an additional 5 Member States have agreed to participate
Inspection of 7,500 travel authorizations	8,575	Higher number due to increased travel of personnel to peacekeeping missions, in particular to UNMIS, MINUSTAH, MINURCAT and fact-finding mission for UNMIN
Entitlement calculation of 3,800 lump-sum home-leave travel requests for mission staff	6,536	Higher number due to increased number of peacekeeping missions personnel requesting lump-sum home-leave travel entitlement
Issuance of 8,000 United Nations travel documents and visas	8,288	Travel documents and visas
Arrangement of 3,600 shipment-related issues (personal effects shipments, including insurance claims)	5,489	Personal effects shipments, including insurance claims Higher number due to increased rotation of personnel in MINUSTAH, UNMIS and UNMIN
Receipt and delivery of 15,000 materials, goods and parcels to the Department of Peacekeeping Operations offices at Headquarters	14,950	Materials, goods and parcels
Delivery of office supplies related to 680 requisitions to the Department of Peacekeeping Operations	585	Office supplies deliveries
Procurement Service		
Issuance of 300 contracts, including amendments, and 2,000 purchase orders and 50 system contracts, including amendments, for peacekeeping procurement	292	Contracts (202 regular contracts and 90 systems contracts)
	1,788	Purchase orders, including amendments
Conduct of procurement management reviews in 8 peacekeeping missions	6	Missions (UNOCI, UNMIL, UNIFIL, MINUSTAH, UNMIS and MONUC). Due to staffing constraints, and the overwhelming workload, the Procurement Division was not able to conduct the planned procurement management reviews in ONUB and UNMIK

Training of 100 mission staff in procurement and contracting	105	Mission staff trained in procurement and contracting during 2006/07: • 10 newly recruited P-3 procurement officers • 20 International Tribunal for the Former Yugoslavia: best value for money principle and ethics in procurement training • 25 in MONUC: pilot procurement training programme • 25 chief procurement officers: best value for money principle training
Management training for 80 per cent of incumbent chiefs of procurement offices	Yes	During the chief procurement officers conference at United Nations Headquarters in January 2007, all chief procurement officers attended a management training on the use of the best value for money principle in procurement
Provision of technical advice to all missions on complex procurement issues	Yes	Regular advice and clarification to all missions and the Department of Peacekeeping Operations, guidance and assistance in all major and complex issues in a timely and efficient manner. Advice and guidance provided on a daily basis through telephone communications, e-mails and memorandums
Issuance of an updated procurement manual in order to strengthen internal control mechanisms	No	Final draft of revision 4 submitted for approval (released in November 2007)

H. Department of Safety and Security

Expected accomplishment 3: increased efficiency and effectiveness of peacekeeping operations

Planned outputs	*Completed (number or yes/no)*	*Remarks*
13 peacekeeping mission security management review reports for MINURSO, MINUSTAH, MONUC, ONUB, UNDOF, UNFICYP, UNIFIL, UNMEE, UNMIK, UNMIL, UNMIS, UNOCI and UNOMIG, through mission security assistance visits	19	Security management review/assistance missions conducted and reports issued for MINUSTAH (2), MONUC (2), UNDOF, UNMIS/Darfur (2), UNFICYP (2), UNIFIL (2), UNMEE, UNMIL, UNMIT, UNMOGIP, UNOCI, UNOMIG, UNTSO and the proposed United Nations facility in Valencia, Spain
Organization and conduct of the annual peacekeeping mission security training workshop for chief security advisers and security advisers	Yes	Conducted from 11 to 15 June 2007 at UNLB with 29 participants representing 16 missions, the Department of Peacekeeping Operations and Department of Safety and Security. 11 missions to

		MINURSO and ONUB did not take place owing to a change in operational requirements
		In addition, the Department of Safety and Security conducted its first security information management course, from 11 to 21 June 2007, at the UNLB, with 14 participants representing 11 missions and the Sri Lanka Country Team
Security training for 13 mission security management teams in MINURSO, MINUSTAH, MONUC, ONUB, UNDOF, UNFICYP, UNIFIL, UNMEE, UNMIK, UNMIL, UNMIS, UNOCI and UNOMIG	4	Full security management team training conducted (UNFICYP, UNMIL, UNMIT and UNOMIG)
	1	Security briefing (UNOCI)
	2	Heads of mission trained (UNTSO and UNMOGIP)
	3	Designated officials trained (MINURSO, UNDOF and UNIFIL)
		Some missions indicated in the planned output were not covered because of the need to support, with staff resources over an extended period of time, major unprogrammed planning activities in Darfur and Chad and the need to support the assessment of the United Nations base in Valencia. This required a reprioritization of original programming to provide timely and effective security support to Department of Peacekeeping Operations-directed and/or planned field activities
Screening of 4,000 applicants for recruitment of internationally recruited security personnel for peacekeeping missions	7,307	Applicants screened. 1,660 applicants technically cleared for security posts in peacekeeping missions
Finalization of the development of standard operating procedures for stress counselling units in peacekeeping missions. Consisting in the wide dissemination of the 2005/06 approved standard operating procedures to all Department of Peacekeeping Operations managers, online availability on the Department of Peacekeeping Operations and the Department of Safety and Security websites and incorporation in the new Department of Peacekeeping Operations counsellors' induction package	Yes	Standard operating procedures on critical incident stress management finalized, approved by Inter-Agency Security Management Network (IASMN) in May 2007, and disseminated to stress counselling units in peacekeeping missions
		During two workshops held from 10 to 23 March in Glen Cove, New York, and from 9 to 21 June 2007 in Paris, 12 stress counsellors of missions were trained and certified in crisis and stress management (UNAMI, UNIFIL, UNMIL, UNMIS (2 staff counsellors), UNMIK, UNAMA, BINUB, ONUCI, MONUC, UNOTIL, MINUSTAH)
		The counsellors' induction package, CD and booklet, is available at all mission sites. Some missions have online counsellors' sites. The online incorporation of the induction package is at each mission's level

Psychosocial support for peacekeeping mission personnel	Yes	4,592 peacekeeping mission staff received psychological services. 6,803 individual counselling sessions were provided to 1,769 staff (with an average of 3 to 4 sessions per staff member). 204 staff participated in group counselling sessions Stress management training was provided to 1,264 staff through 33 training workshops, and 23 technical assistance sessions were provided to staff in peacekeeping missions. 994 managers in peacekeeping missions were reached. 288 staff participated in the induction training programmes organized by the Integrated Training Service in Brindisi and Turin, Italy, and in Dar es Salaam
Updated training module on substance abuse to be presented by stress counsellors	Yes	Training module on substance abuse updated and circulated to all staff counselling units and was used in MINURSO
Training of 150 senior management team members and 900 security and safety personnel in peacekeeping missions on security standards, policy, guidance directives, plans, procedures and firearms	954	Security officers trained in basic security officer induction; firearms qualification and requalification; defensive tactics; use of force policy and technique; close protection; and fire safety. 12 Department of Peacekeeping Operations-directed and/or supported missions received training support: MINUSTAH, MONUC (2 training programmes), ONUB, UNAMA, UNAMI (3 training programmes), UNIFIL, UNIOSIL, UNMIL (11 training programmes), UNMIS (2 training programmes), UNMIT, UNOCI (2 training programmes) and UNOMIG
Pre-screening of 100 candidates for personal protection vacancies in peacekeeping missions	1,124	Applicants screened. 207 applicants technically cleared for personal protection posts in peacekeeping missions. Higher output attributable to increased capacity through the assignment of a Department of Field Support human resources officer dedicated to security issues